Erfahrungen aus 10 Jahren

## Test-Gap-Analyse im Praxiseinsatz



## Agenda

- Teil 1: Grundlagen der Test-Gap-Analyse
- Teil 2: Herausforderungen bei der Einführung
- Teil 3: Kosten-Nutzen-Berechnung

### Teil 1

## Grundlagen der Test-Gap-Analyse

Stellen Sie sich vor, Sie sind dafür verantwortlich, dass alle Codeänderungen »ausreichend« getestet werden...

#### Wo treten Fehler in Produktion auf?

Studie: C# System

#### Release A:

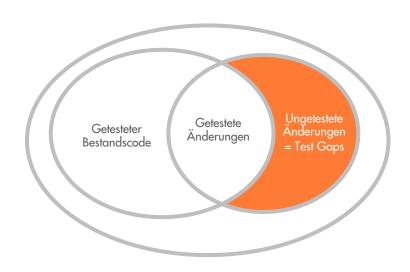
15% Code neu/geändert,

>50% ungetestet

#### Release B:

15% Code neu/geändert,

>60% ungetestet



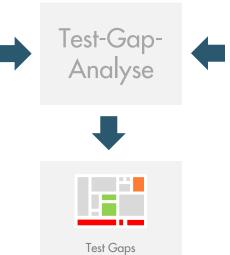
Feldfehlerwahrscheinlichkeit 5x höher für ungetestete Änderungen!

## Ziel

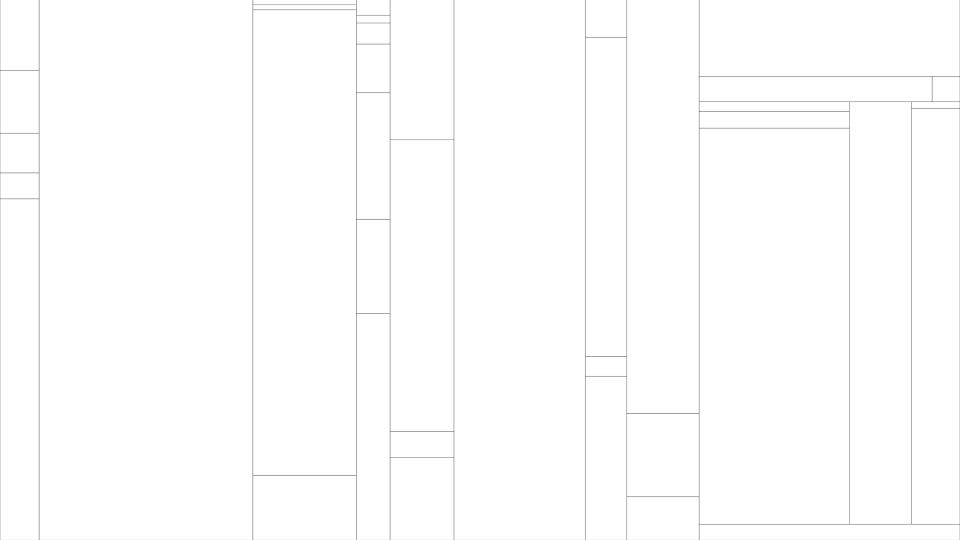
## Finde die ungetesteten Änderungen (= Test Gaps)

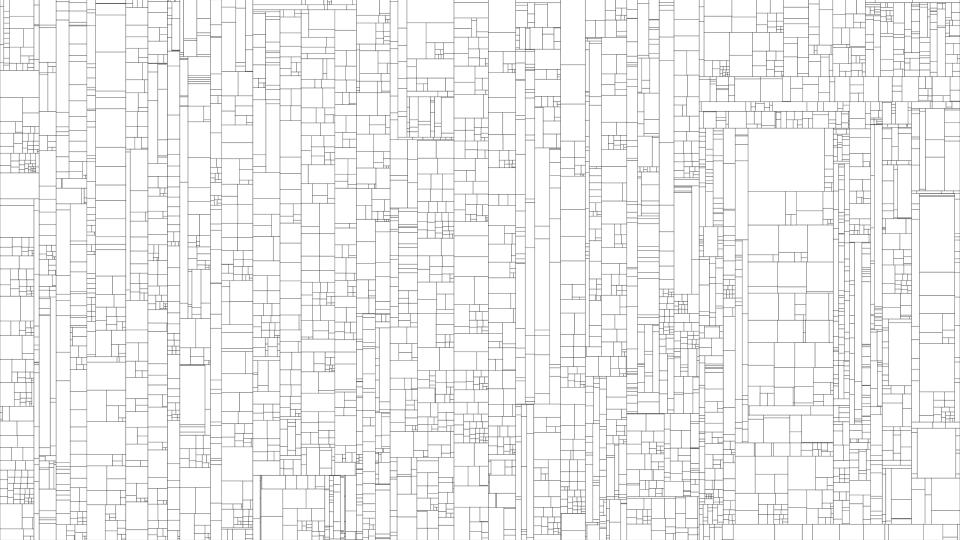
Weil Fehler im geänderten, ungetesteten Code sehr viel wahrscheinlicher sind als anderswo

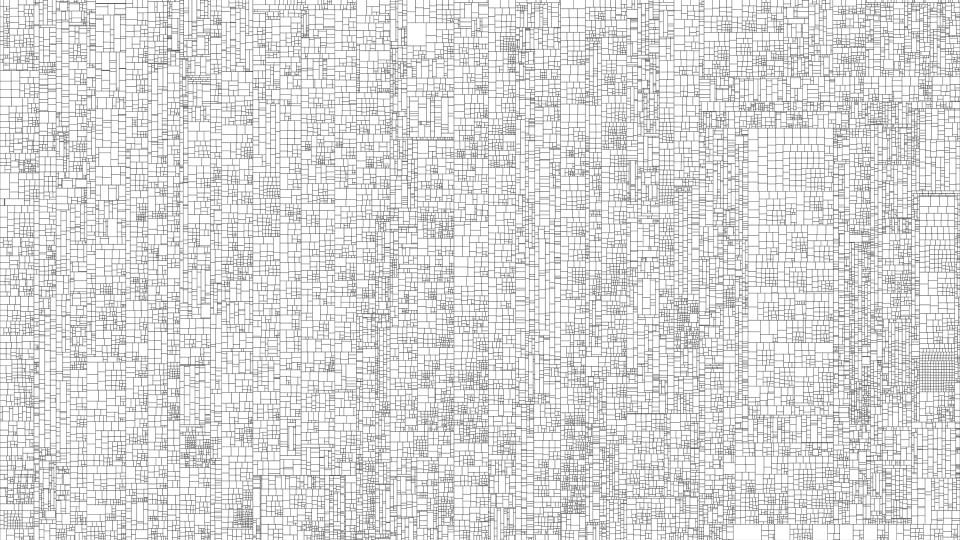








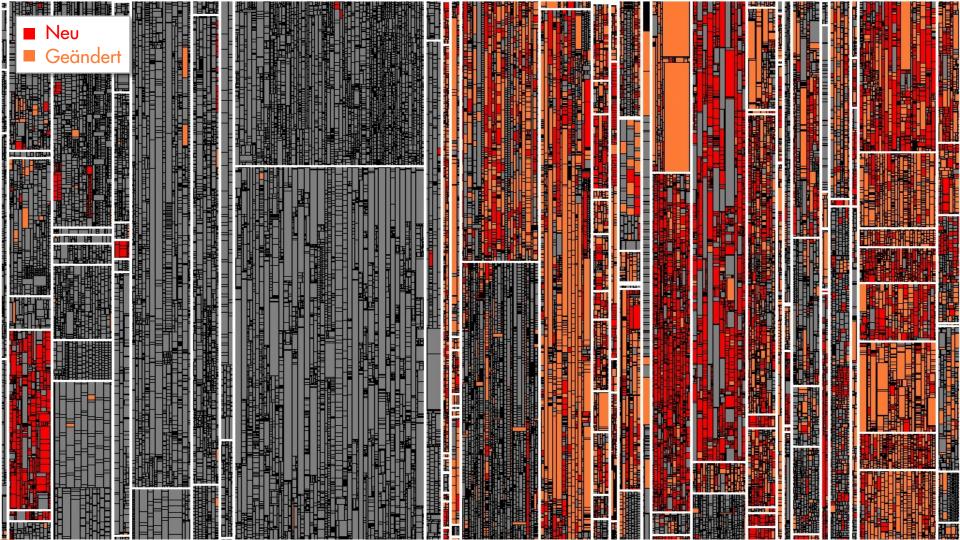






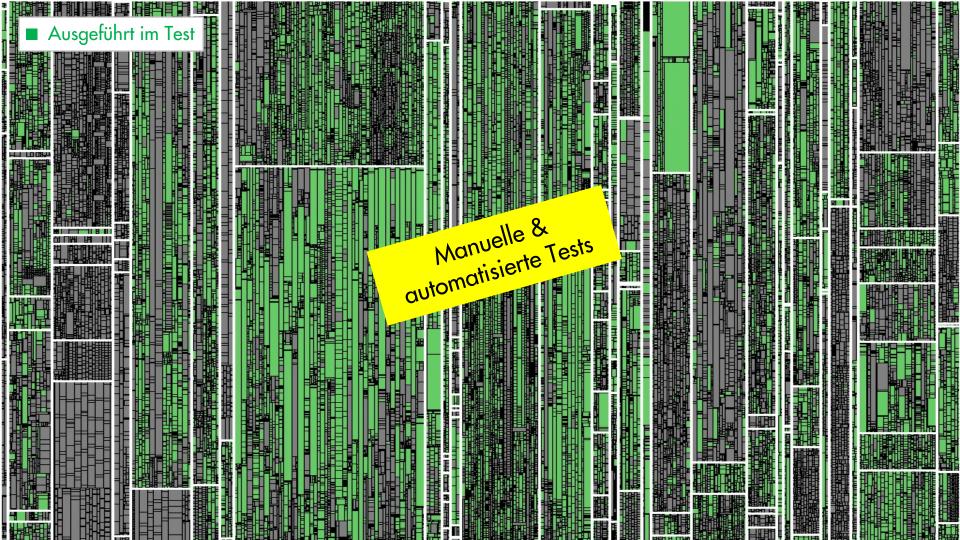






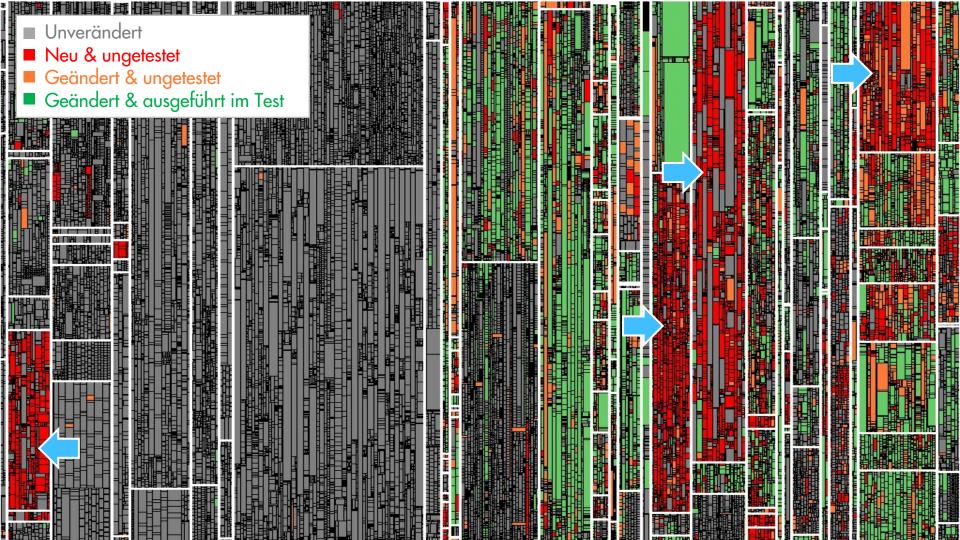


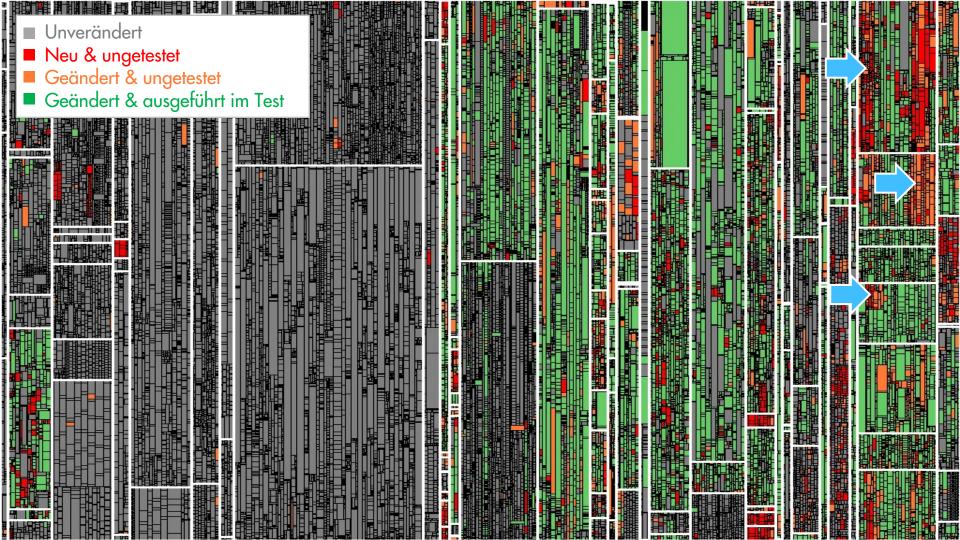


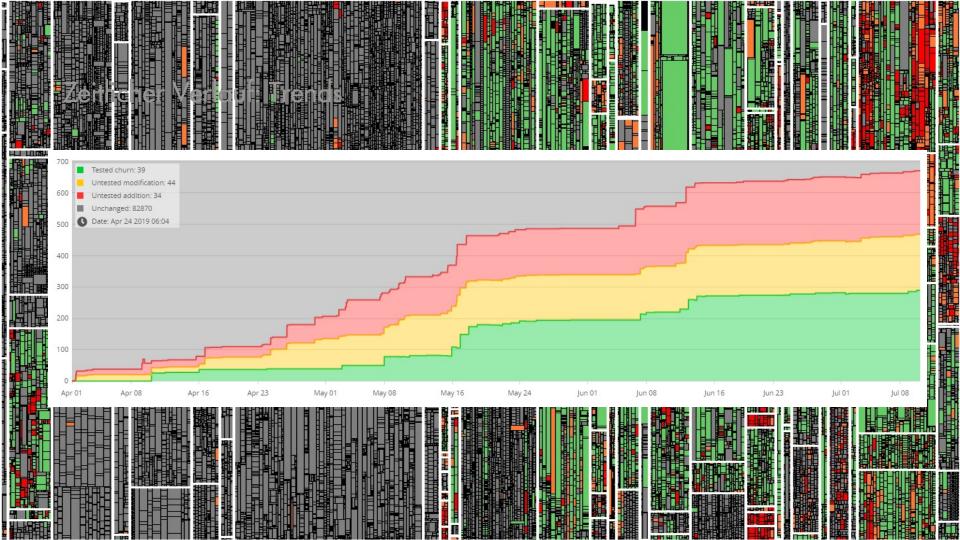




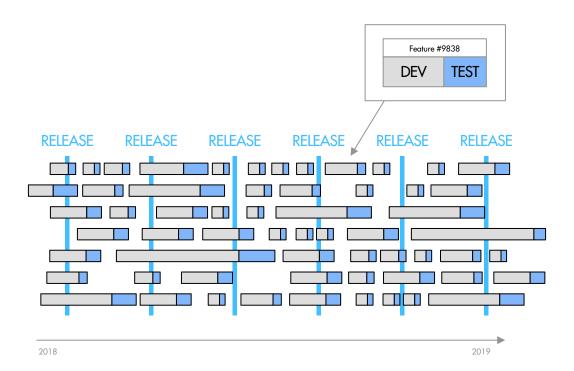


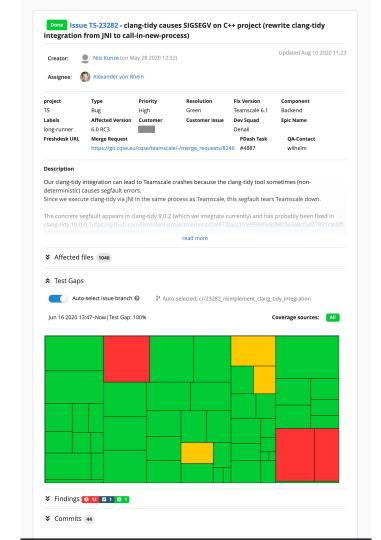


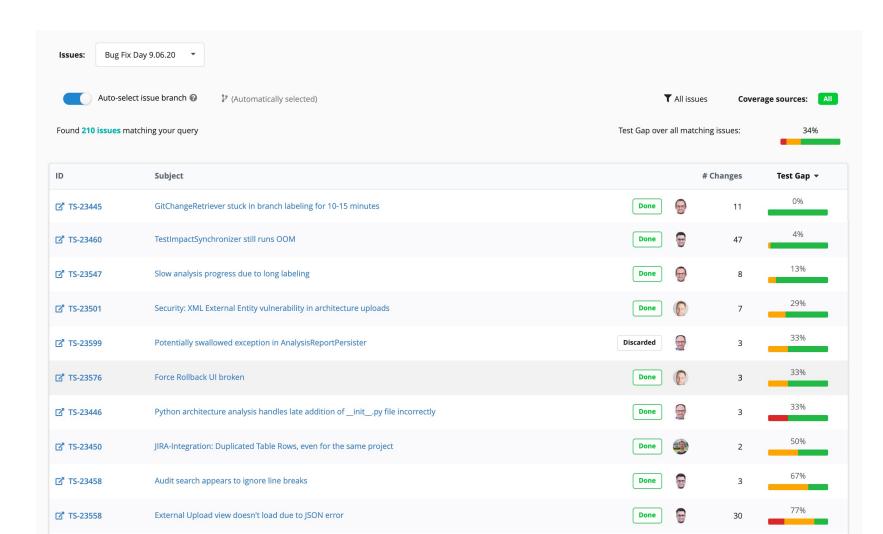




## Entwicklungsbegleitender Test



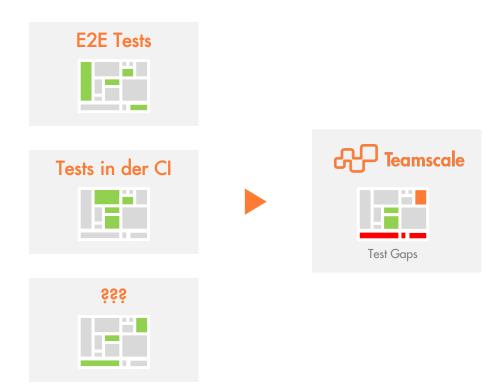




## Teil 2

## Herausforderungen bei der Einführung

## Herausforderung: Vollständiges Bild



## Herausforderung: Änderung des Entwicklungsprozesses





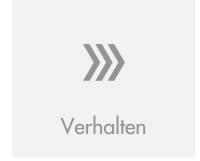






## Herausforderung: Einfluss des Profilings

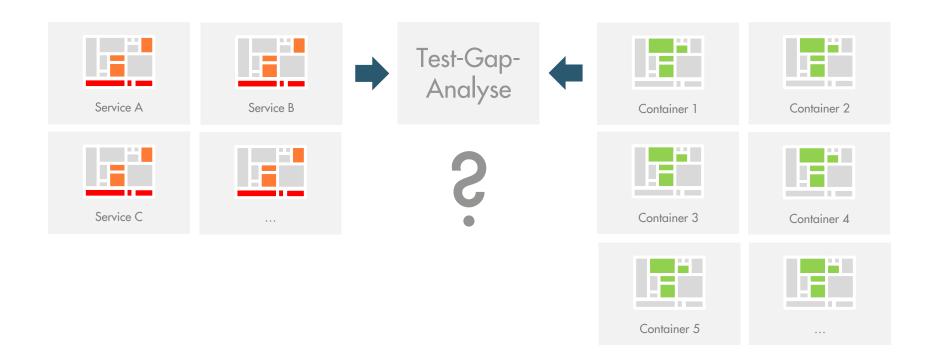




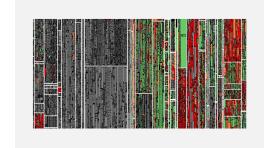




## Herausforderung: Microservices

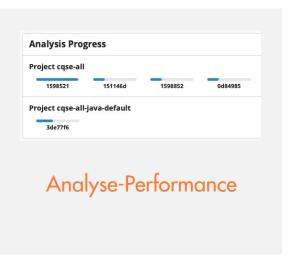


## Herausforderung: Microservices



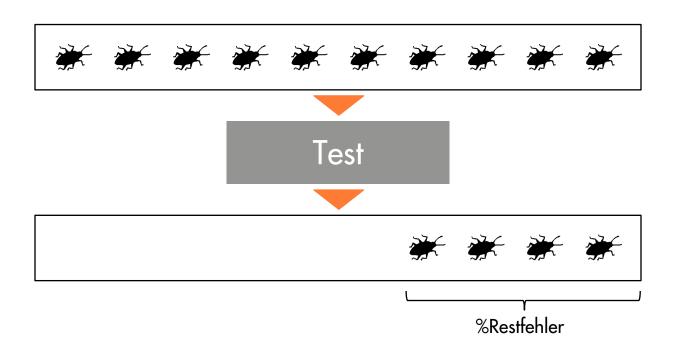
Gesamtsicht über alle Repositories



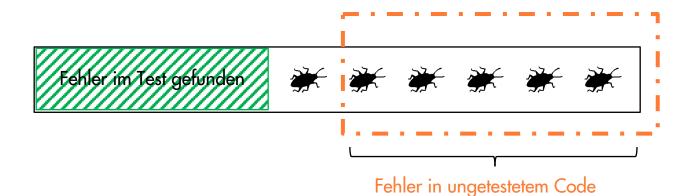


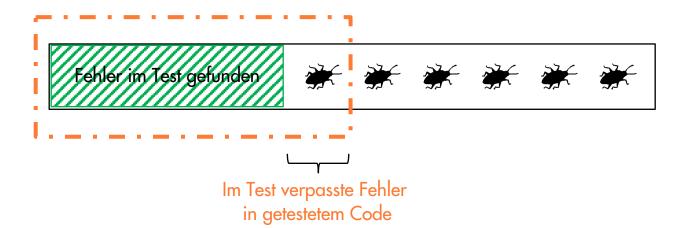
#### Teil 3

# Kosten-Nutzen-Berechnung der Test-Gap-Analyse









#### Did We Test Our Changes? Assessing Alignment between Tests and Development in Practice

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alignment between development and testing becomes increasingly challenging. Unfortunately, poor alignment between the two threatens to decrease test effectiveness or increases costs.

oach is suitable to produce meaningful data and supports namic analysis, untested code

A substantial part of the total life cycle costs of longof business-information systems, it is not uncommon that successful software systems are maintained for two or even existing functionality has not been impaired.

crucial. Ideally, each test cycle should validate all implemented ferent organizations in Germany and India. The case study functionality. In practice, however, available resources limit analyzed all development changes, testing activity, and all field each test cycle to a subset of all available test cases. Since selection of test cases for a test cycle determines which bugs are unbstantially more likely to occur in methods that were found, this selection process is central for test effectiveness. changed but not tested. A common strategy is to select test cases based on the

changes that were made since the last test cycle. The underlying assumption is that functionality that was added or changed recently is more likely to contain bugs than functionality that has passed several test cycles unchanged. Empirical studies and test coverage metrics. The most important difference to the support this assumption [1] [2] [3] [4]

If development and testing efforts are not aligned well, the fact that change coverage assesses the executed subsets of testing might focus on code areas that did not change, test suites, but does not give hints to improve them.

This work was partially funded by the German Endered Ministry of Edward tion and Research (BMBF), grant "EvoCon, 01IS12034A". The responsibility for this article lies with the authors.

Abstract—Testing and development are increasingly performed or—more critically—substantial code changes might remain Adulari—Testing and development are increasingly performed or—more critically—substantial code changes might remain by different organizations, often in different countries and time untested. Test alignment depends on communication between zones. Since their distance complicates communication, close testing and development. However, they are often performed by different teams, often located in different countries and time-zones. This distance complicates communication and hreatens to decrease test open se conscientated single approach to this plane. But how can we assess test alignment. But how can we assess test alignment during testing. The paper's contribution is problem. We also proceed to the second to large industrial case study that analyzes development changes, test service activity and field faults of an industrial business tween development and testing in practice.

information system over 14 months. It demonstrates that the Proposed Solution: In this paper, we propose to assess test alignment by measuring the amount of code that was Index Terms—Software testing, software maintenance, dychange coverage information to support testers in assessing

test alienment and improving test case selection. Our intuition is that changed but untested methods are more likely to contain bugs than either unchanged methods or tested lived software systems is spent on testing. In the domain ones, However, our intuition might be dead wrong; methodlevel churn could be a bad indicator for bugs, since methods can contain bues although they have not changed in ages. three decades. For such systems, a substantial part of their Contribution: This paper presents an industrial case study total lifecycle costs is spent on testing to make sure that new that explores the meaningfulness and helpfulness of methodfunctionality works as specified, and—equally important—that level change coverage information. The case study was performed on a business information system owned by Munich During maintenance of these systems, test case selection is Re. System development and testing were performed by dif-

#### II. RELATED WORK

The proposed approach is related to the fields of defect prediction, selective regression testing, test case prioritization named topics is the simplicity of the proposed approach and

Defect prediction is related to our approach, because we iden tify code regions that were changed, but remained untested, with the expectation that there are more field bugs.

therefore useful for maintainers and testers to identify relevant gans in their test coverage

We perform the study on a business information system at Munich Re. The analyzed system was written in C# and its size are 340 kLOC. In total, we analyzed the system for 14 months. The system has been successfully in use for nine years and is still actively used and maintained. Therefore, there is a well implemented bug tracking and testing strategy. This allows us to gain precise data about which parts of the system were changed and why they were changed.

lease I was developed in five iterations in two months, and and change coverage information. The same tool support was release 2 was developed in ten iterations in four months, used in earlier studies [17], [19]. Both releases were deployed to the productive environment Validity Procedures: We focus on validity procedures and not due to hot fixes five times and were in productive use for on threats to validity due to space limitations ix months. Note that one deployment may concern several burs and changes in the system. The system contained 22123 that is identified by our tool support is indeed a bure (release 1) respectively 22712 (release 2) methods.

For both releases, test suites containing 65 system test cases covering the main functionality were executed three times.

C. Study Design and Execution



Fig. 2. Method categories used to evaluate change coverage

Study Design: First, we collect coverage and program data, coverage of changed code in the analyzed system. then we answer RQ 1 and RQ 2 based on the collected data. RQ 2: We found 23 fixes in release 1 and 10 fixes in For answering RQ 1, we build method genealogies and release 2. The distribution of the bugs over the different change

fentify method genealogies that are changed-untested. defects for every category of methods by detecting changes less bugs in unchanged regions than in changed region in the productive phase of the system in retrospective. This by the company's processes.

in the productive phase, which means they were related to a bug. We then categorize methods by change and coverage E. Discussion during the development phase. Based on this, we calculate the RO 1: With 15% of all methods being changed and 34% of oug probability in the different groups of methods.

three parts: An ephemeral [18] profiler that records which amount of changed methods results from newly developed methods were called within a certain time interval, a database features, which means that many methods were added during that stores information about the system under consideration, the development phase of both releases.

Fig. 3. Psykability of fixes in both releases

We analyzed two consecutive releases of the system. Re- and a query interface that allows retrieving coverage, change,

We conducted manual inspections to ensure that every but

To confirm the correctness of method genealogies we build based on locality and signatures, we conducted manual inspections of randomly chosen method genealogies. We found no false genealogies and have therefore a high confidence in the correctness of our technique. We also used the algorithm in For all research questions, we classify methods according to our former work [17], which provided suitable results as well.

RO 1: Untested methods account for 34% in both releases we analyzed. 15% of all methods were chanced during the development phase of the system also in both releases. The equality of the numbers for both releases is a coincidence 8% respectively 9% of all methods were changed-untested Considering only changed methods, only 44% were tested in

release 1 and 45% of these methods were tested in release 2. These numbers constitute that there are gaps in the test

identify changes during the development phase and relate and coverage categories of methods is shown in Table I usage data to these genealogies. With this information, we The biggest part of bugs occurred in methods categorized a changed-untested with 43% of all burs in release 1 and 40% For answering RQ 2, we calculate the probability of field of all bugs in release 2. In both releases, there are considerably The probabilities of bugs are shown in Figure 3. With 0.53%

s valid for the analyzed system, since only severe bugs are in release 1 and 0.21% in release 2, the probability of bugs fixed directly in the productive environment, which is defined is higher in the group of methods that were changed-untested This confirms that tested code or code that was not changed in We gain our results by identifying methods that are changed the development phase is less likely to contain field defects.

all methods being not tested, untested code and changed code Study Execution: We used tool support, which consists of plays a considerable role in the analyzed system. The high

There are several models for defect prediction [5]. In contrast to these models, we measure only changes in the system and the coverage by tests and do not predict bugs, but assess test suites and use the probability of bugs in changed, but untested code as validation of the approach.

The proposed approach is related to [6], which uses series of changes "change bursts" to predict bugs. The good results that were achieved by using change data for defect prediction encourage us to combine similar data with testing efforts. Selective regression testing techniques target the selection of test cases from changes in source code and coverage information, 171, 181, 191,

In contrast to these approaches, the paper at hand focuses on the assessment of already executed test suites, because or new features are developed. Development usually occurs often experts decide which tests to execute to cover most of in iterations which are followed by test runs which are the the changes made to a software system [10]. However, their execution of a selection of tests aiming to test regression estimations contain uncertainties and therefore possibly miss as well as the changed or added code. A development phase some changes. Our approach aims at identifying the resulting is completed by a release which transfers the system into uncovered code regions. Therefore, our approach can only be the productive phase. In the productive phase, functionality used if testing activities were already performed.

Compared to [11], we are validating our approach by neasuring field defects, and do not take defects into account that were found during development.

Test coverage metrics give an overview of what is covered by tests. Much research has been performed in these topics [12] and there is a plethora of tools [13] and a number of metrics available, such as statement, branch, or path coverage [14]. In contrast to these metrics, we focus on the more course grained method coverage. Furthermore, we do not only consider static properties of the system under test, but changes

Empirical studies on related topics focus to the best of our knowledge mainly on the effectiveness of test case selection and prioritization techniques [9], [15]. In our study, we assess test suites by their ability to cover changes of a software system, but do not consider sub-sets of test suites.

In this work, we focus on system testine according to the conducted on a complete, integrated system to evaluate the system's compliance with its specified requirements". System ests are often used to detect bugs in existing functionality after the system has been changed. In our context, many tests

are executed manually and denoted in natural language Our study uses methods as they are known from program ming languages such as Java or C#. Methods form the entities of our study and can be regarded as units of functionality of a software system. They are defined by a signature and a body. RQ 1: How much code is changed, but untested? The goal To compare different releases of a software system over time. we create method genealogies which represent the evolution of changed, but untested code, to justify the problem statement of a single method over time. A genealogy connects all releases this work. Therefore, we quantify changed and untested code. of a method in chronological order [17].

In the context of our work, the life cycle of a software field bugs than unchanged or tested methods? The goal of system consists of two alternating phases (see Figure 1). In this research question is to decide whether change co the development phase, existing functionality is maintained can be used as a predictor for bugs in large code regions and is



is usually neither added nor changed. If critical malfunctions

are detected, hot fixes are deployed in the productive phase We consider a method as tested if it has been executed during a test run. If a method has been changed or added and been tested afterwards before the system is released we consider it as changed-tested. If a method change or addition has not been tested before the system is transferred in the productive phase, we consider the method as charged-untested (see genealogy 1 and 3 in Figure 1).

IV. CHANGE COVERAGE To quantify the amount of changes covered by tests, we introduce the metric change coverage (CC). It is computed by the following formula and ranges between [0,1].

#### $change\ coverage = \frac{\#methods\ changed\text{-}tested}{}$ #methods changed

A change coverage of 1 (CC = 1) means that all methods which have been changed since the last test run have been In this work, we note a system it and the definition of IEEE Std 610.12-1990 [16] to denote "testing 0 (CC = 0) indicates that none of the changed methods have tested after their last change. On the contrary, a coverage of been covered by a test

#### A Goal and Research Overtions

The goal of the study is to show whether change coverage is a useful metric for assessing the alignment between tests and development. We formulate the following research questions of this research question is to investigate the existence of RO 2: Are changed-untested methods more likely to contain

Category	Release I		Release 2	
	Absolute	Relative	Absolute	Relative
changed-tested	5	22%	3	30%
changed-untested	10	43%	4	40%
unchanged-tested	0	0%	0	0%
unchanged-untested	8	35%	3	30%

43% respectively 40% of the changed methods were not first results that we presented in this work point out that the tested in the analyzed system. These high numbers also result consideration of code regions that are modified, but not very from features that are newly developed during the development well tested is important. This motivates future work on the phase. For these new features, there was only a very limited topic and the inference of improvement goals. number of test cases.

RO 2: With a probability of bues in untested-changed methods code regions to give hints to testers and developers which test of 0.53% respectively 0.21%, this group of methods contains case to execute to cover more changed, but untested methods most of the bugs. This means that the system itself contains 
Therefore, we plan to evaluate techniques related to trace link few bugs at the current stage of development and bugs are recovery to bridge the gap to test cases. brought into the system by changes. Furthermore, the probability of bugs in untested code is

coverage is during maintenance and testing Developers identified meaningful methods in changed but

helpful for practitioners

changed, but remained untested afterwards. In this case, among

some others, the (re-)execution of particular test cases and

the change coverage considerably for the code regions where

the features are located. This shows that change coverage is

VI. CONCLUSION AND FUTURE WORK

of test suites and changes in a simple and understandable

way. Instead of using rather complex mechanisms to derive

code units that may be subject to changes, we are focusing

on changed but untested methods and calculate an expressive metric from these methods. The results show that the use of

We presented an automated approach to assess the alignment

 N. Nagappan and T. Ball, "Use of relative code churn measures to predict system defect density," in ICSE, 2005.
 N. Nagappan, B. Murphy, and V. Basili, "The influence of organizational in both releases, less than half of the probability in changeduntested code. Hence, we conclude that only considering test coverage is not as efficient as considering change coverage. The probability of bugs in changed code regions is also con-

 N. Nagappan, B. Surpey, and v. Basin, "The Influence of organizations structure on software quality," in ICSE, 2008.
 T. Graves, A. Karr, J. Marron, and H. Siy, "Predicting fault incidence using software change history," IEEE Trans. Softw. Eng., vol. 26, no. 7 siderably higher than in untested regions. But the combination of both metrics, test coverage and changed methods points to [4] T. J. Ostrand, E. J. Wevaker, and R. M. Bell, "Where the burn are," in code regions that are more likely to contain bugs than others. 151 T. Hall, S. Beecham, D. Bowes, D. Grav, and S. Counsell, "A systematic Is Change Coverage Helpful in Practice? We employed the proposed approach also in the context of Munich Re in currently running development phases. We showed the results to developers and testers by presenting code units, like types or

 T. Hale, S. Reccham, D. Bowen, D. Gorg, and S. Cosmod, "A systematic infectance review or affin photication perfection in floware arginaries in software engineering," IEEE Trans. John. Eug., vol. 38, no. 6, 2012.
 G. Willer, T. Wang, D. W. Land, S. W. S. W. Sand, and S. Martin, "Changle Broot as delta prediscover," in 1952, 2019.
 V. Camade-Indea, V. K. Shabblag, A. Padigada, R. Saodia, and S. Laldelman, "Mrs. disselver-grown soft-section for managing of the state of the production pregrams unity," in 1952, 1991.
 Y. C. Can, D. Bouelshan, and K.-P. Vo, "Tember, a system for affective regrams unity," in 1952, 1991.
 Y. L. Cance, M. Hamadi, J. M. Sim, A. Poren, and G. Roderand, 1998.
 Oliver, M. M. Sand, A. Sand, and Sand, an assemblies ordered by change coverage. During the discussion of the results, we conducted open interviews with developers to gain knowledge about how helpful information about change

change coverage is suitable for the assessment of the alignment

We also showed that change coverage is suitable for guiding

testers during the testing process. With information about

change coverage, testing efforts can be assessed and redirecte

if necessary, because the probability of bugs is increased in

changed-untested methods. Furthermore, we presented our too

However, the number of bugs we found is too small to

One challenge is the identification of suitable test cases from

derive generalizable results. Therefore, we plan to extend our

studies to other systems to increase external validity. But th

support that allows us to utilize our technique in practice.

of testing and development activities.

untested regions by using the static call graph to find methods [10] M. Harrold and A. Orso, "Retesting software during development and they know. With these methods, the developers were able to identify features that remained untested. For example the processing of excel sheets in a particular accludation was [14]. H. Zu, P. A. V. Hall, and J. H. R. May, "Software unit test overage

and adequacy," ACM Comput. Surv., vol. 29, no. 4, 1997.

[13] O. Yang, J. J. Li, and D. Weiss, "A survey of coverage based testing some others, the (re-)execution of particular test cases and
the creation of new test cases were issued. This increased
([14] Y. Maliya, M. Li, J. Bieman, and R. Karcich, "Software reliability

gooth with test coverage." IEEE Toust. Rel., vol. 51, no. 4, 2002.

[15] G. Rothernel, R. Unsch, C. Cha, and M. Harrold, "Prioritizing test case for regression testing," IEEE Tours. Softs. Eng., vol. 27, no. 10, 2001.

[16] IEEE, "IEEE Standard Glossary of Software Bagineering Terminelogy,"

New York, USA, 1990.

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E. Juergens, M. Feilkas, M. Herrmannsdoerfer, F. Deissenboeck, R. Vaas
and K. Prommer, "Feature profiling for evolving systems," in ICPC

#### Paper published at Workshop on Automation of Software Test, 2013.

#### Wo treten Fehler in Produktion auf?

Studie: C# System

#### Release A:

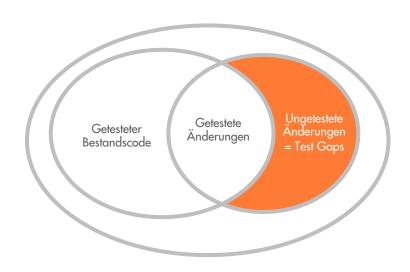
15% Code neu/geändert,

>50% ungetestet

#### Release B:

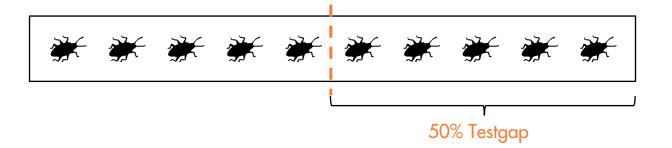
15% Code neu/geändert,

>60% ungetestet

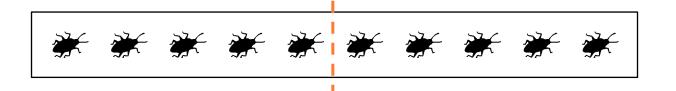


Feldfehlerwahrscheinlichkeit 5x höher für ungetestete Änderungen!

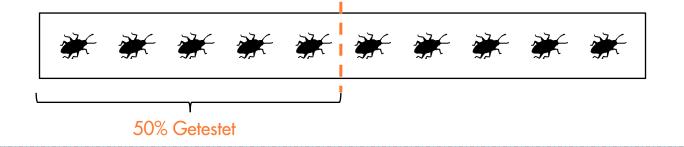




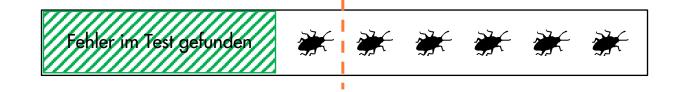
#### %Restfehler = %Getestet \* Testineffektivität + 50%



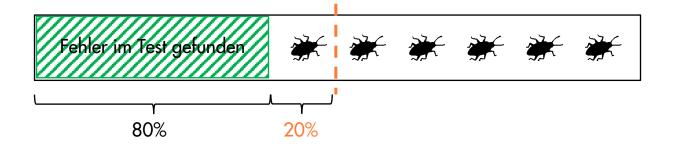
#### %Restfehler = 50% \* Testineffektivität + 50%



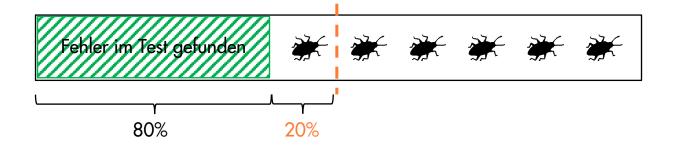
#### %Restfehler = 50% \* Testineffektivität + 50%



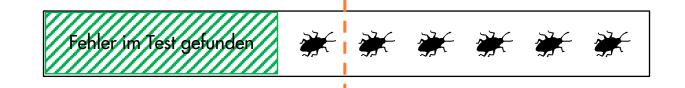
#### %Restfehler = 50% \* Testineffektivität + 50%

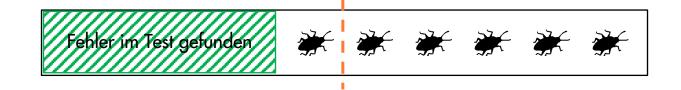


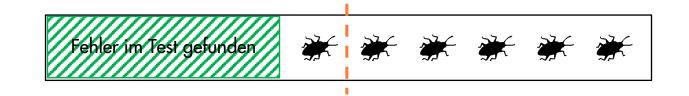
#### %Restfehler = 50% \* 20% + 50%



# %Restfehler = 10% + 50%

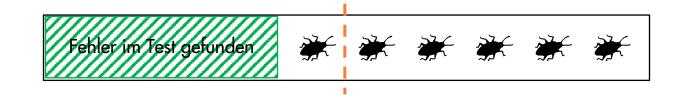






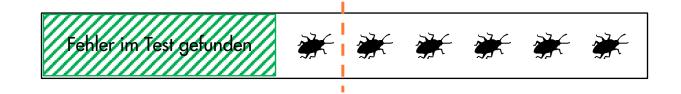
%Restfehler = %Getestet \* Testineffektivität + %Testgap





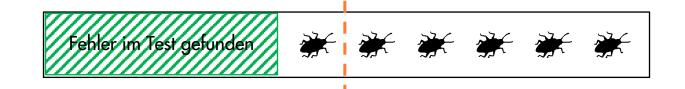
%Restfehler = 90% \* Testineffektivität + 10%





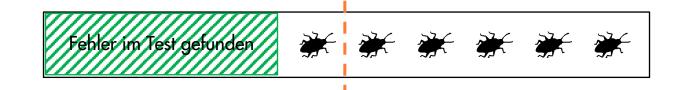
$$%Restfehler = 90\% * 20\% + 10\%$$





$$%Restfehler = 18\% + 10\%$$





#### %Restfehler = 28%



Reduzierte Feldfehler = 50%

Test-Gap-Analyse reduziert Feldfehler in Applikationen der Munich Re um ½

#### **Fazit**

- Sichtbarmachen von Qualit\u00e4ti ist essentiell
- Werkzeuge und Prozesse sind wichtig
- Internes Change Management notwendig
- Deutlicher positiver Effekt beobachtbar
- Am besten gleich von Anfang an einsetzen

# Mehr Details und Live Demo im CQSE Workshop



■ 16. Februar 2022, 10:30-12:00 Uhr CEST Registrierung: cqse.eu/tga-workshop-de-2022-02-s



99. März 2022, 17:00-18:30 Uhr CEST Registrierung: case.eu/tga-workshop-en-2022-03-s



# Kontakt – Ich freue mich auf Diskussionen!



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