

Test-Gap-Analyse

Erfahrungen aus drei Jahren Praxiseinsatz

Dr. Andreas Göb
German Testing Day 2016

Über mich

Forschung

- Modellierung von Softwarequalität
- Wartbarkeit, Software-Architektur



Beratung

- Qualitäts-Bewertung & Qualitäts-Controlling
- Wirksamer Werkzeugeinsatz in Entwicklung und Test



Entwicklung

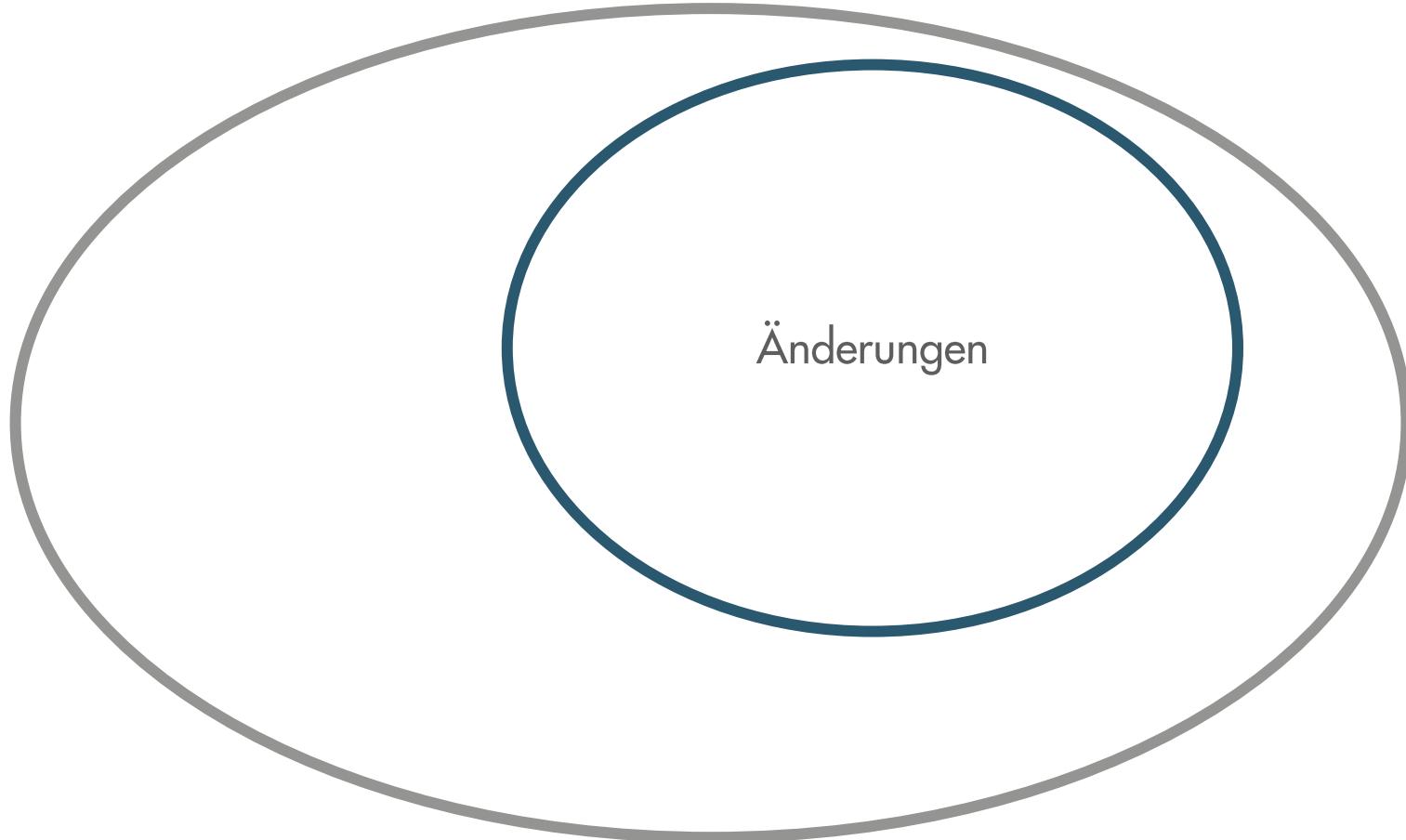
- Continuous Quality Assessment Toolkit ConQAT
- >400 kLOC, Apache Lizenz, >25.000 Downloads
- Kommerzielle Erweiterung: Teamscale



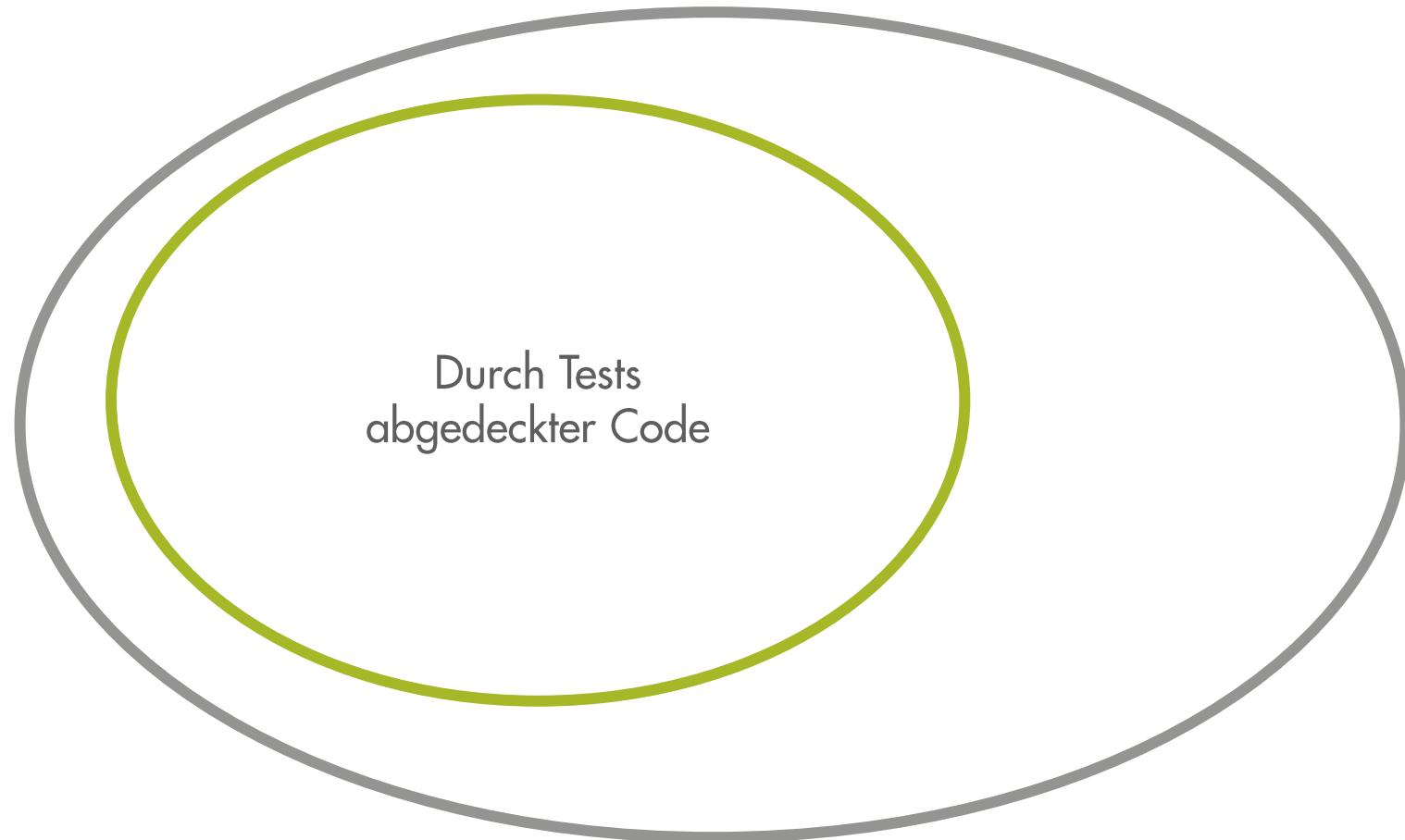
Agenda

- **Grundlagen**
- Erfahrungen aus der Praxis
- Ausblick und Diskussion

Hintergrund



Hintergrund

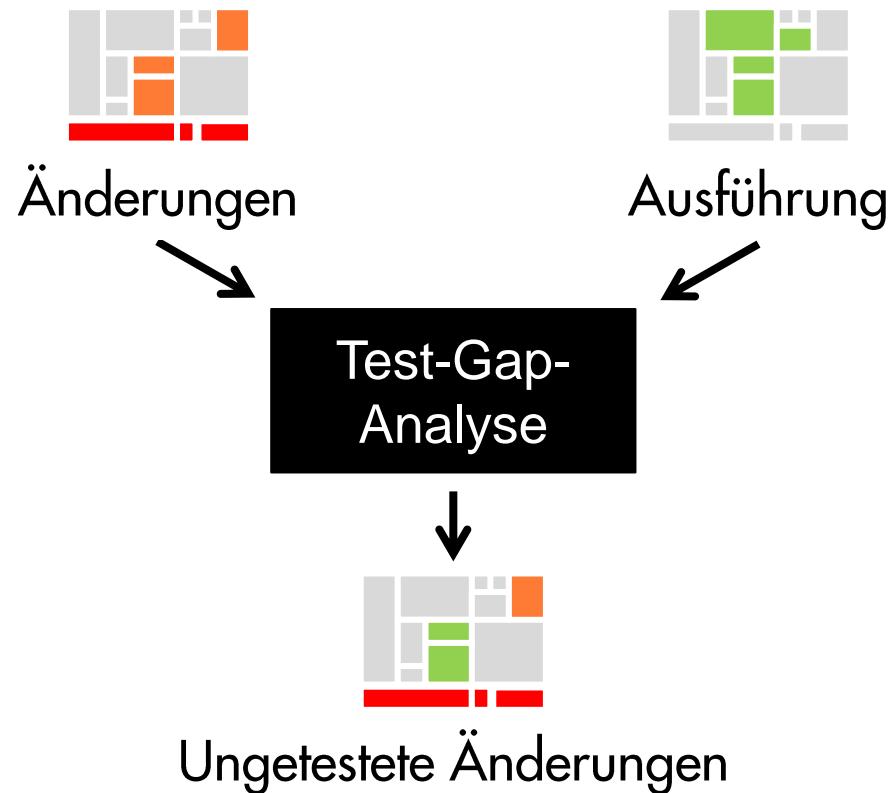


Hintergrund

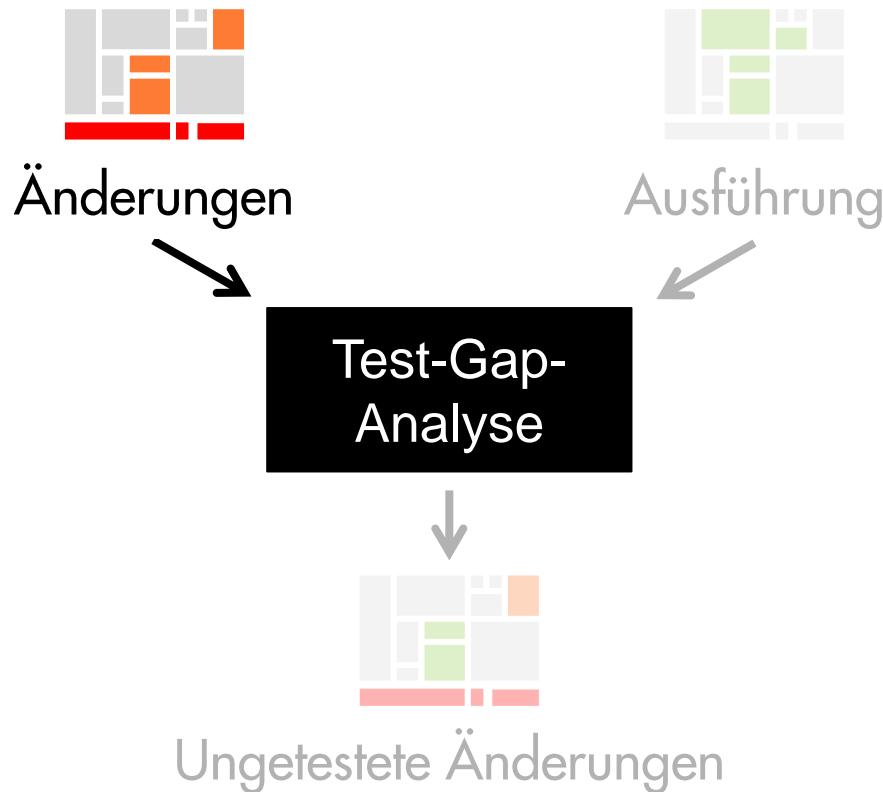
**Viermal höhere
Fehlerwahrscheinlichkeit
in ungetesteten Änderungen**

evaluiert auf betr. Informationssystem der Munich Re
ungetester Bestandscode

Die Test-Gap-Analyse

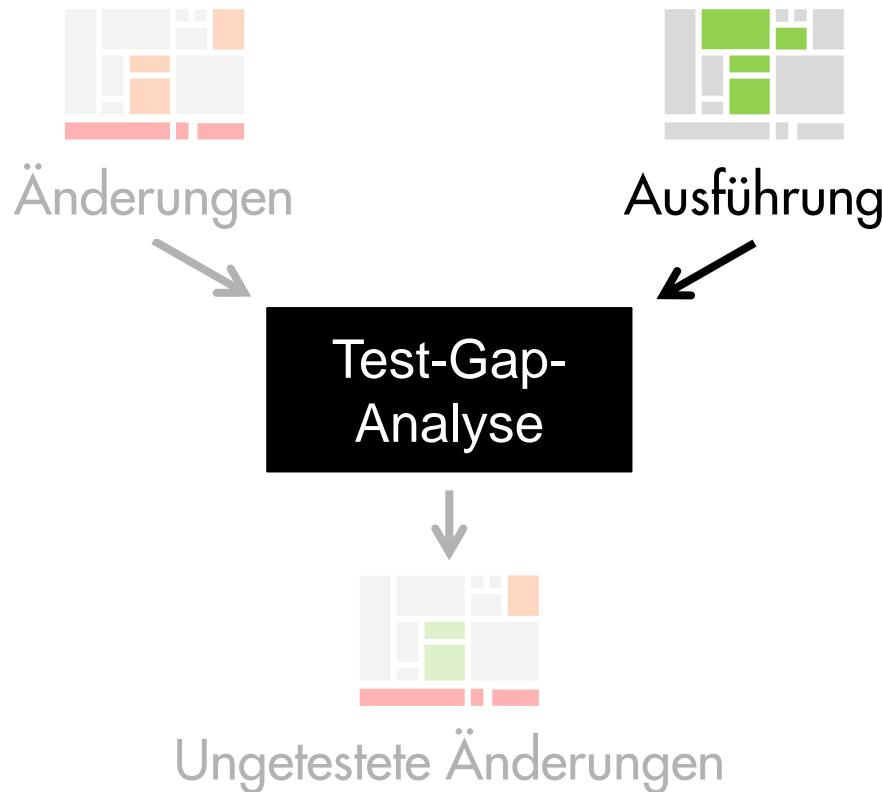


Änderungserkennung



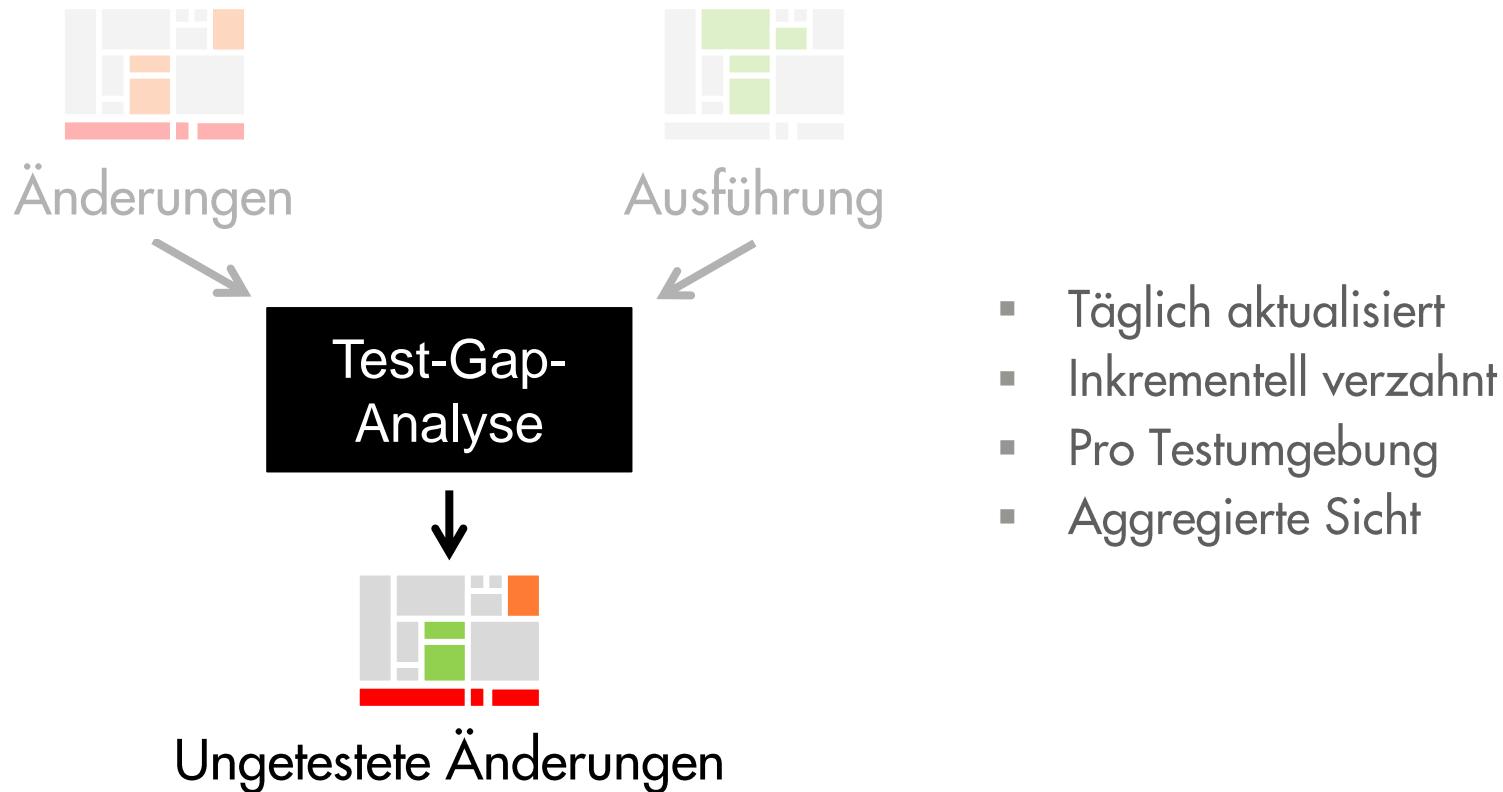
- Gegenüber Referenzstand
- Akkumulierte Analyse
- Nur funktionale Änderungen
 - Keine Kommentare
 - Keine Umbenennungen
 - Keine Verschiebungen
 - Keine Refactorings

Auswertung der Ausführung

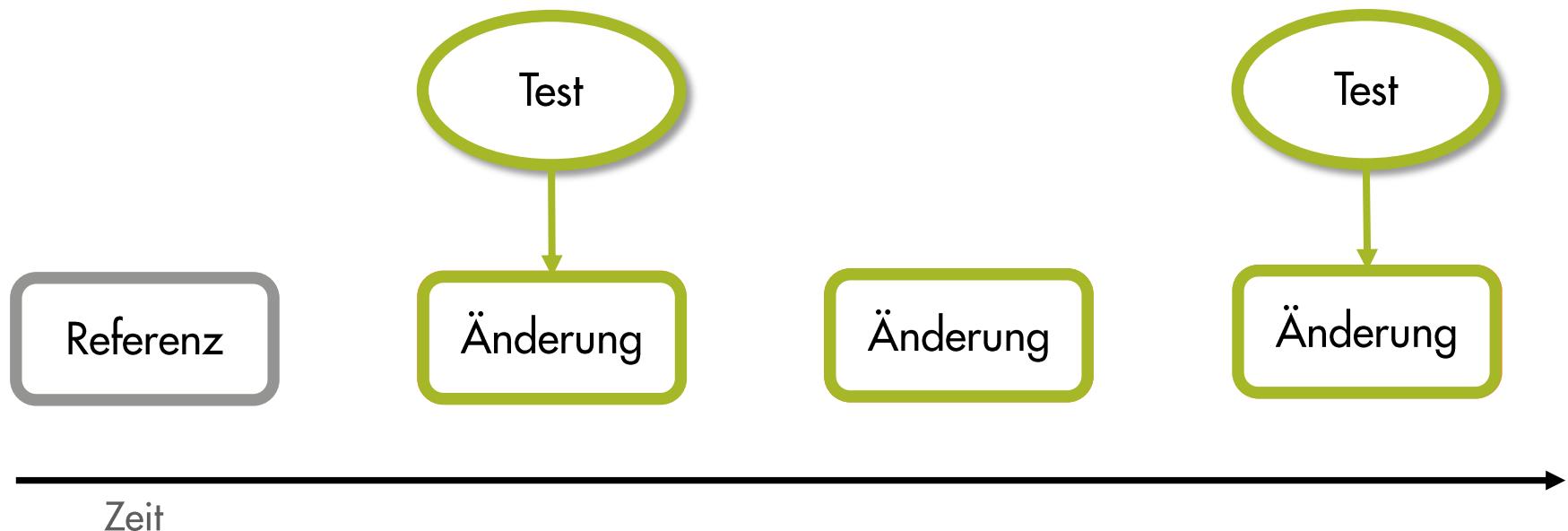


- Granularität: Methoden
- Auf Server oder Clients
- Manuelle oder Unit-Tests
- Minimaler Overhead
- Plattformspezifische Profiler

Kombination von Änderung und Ausführung



Verzahnung von Änderungen und Ausführung



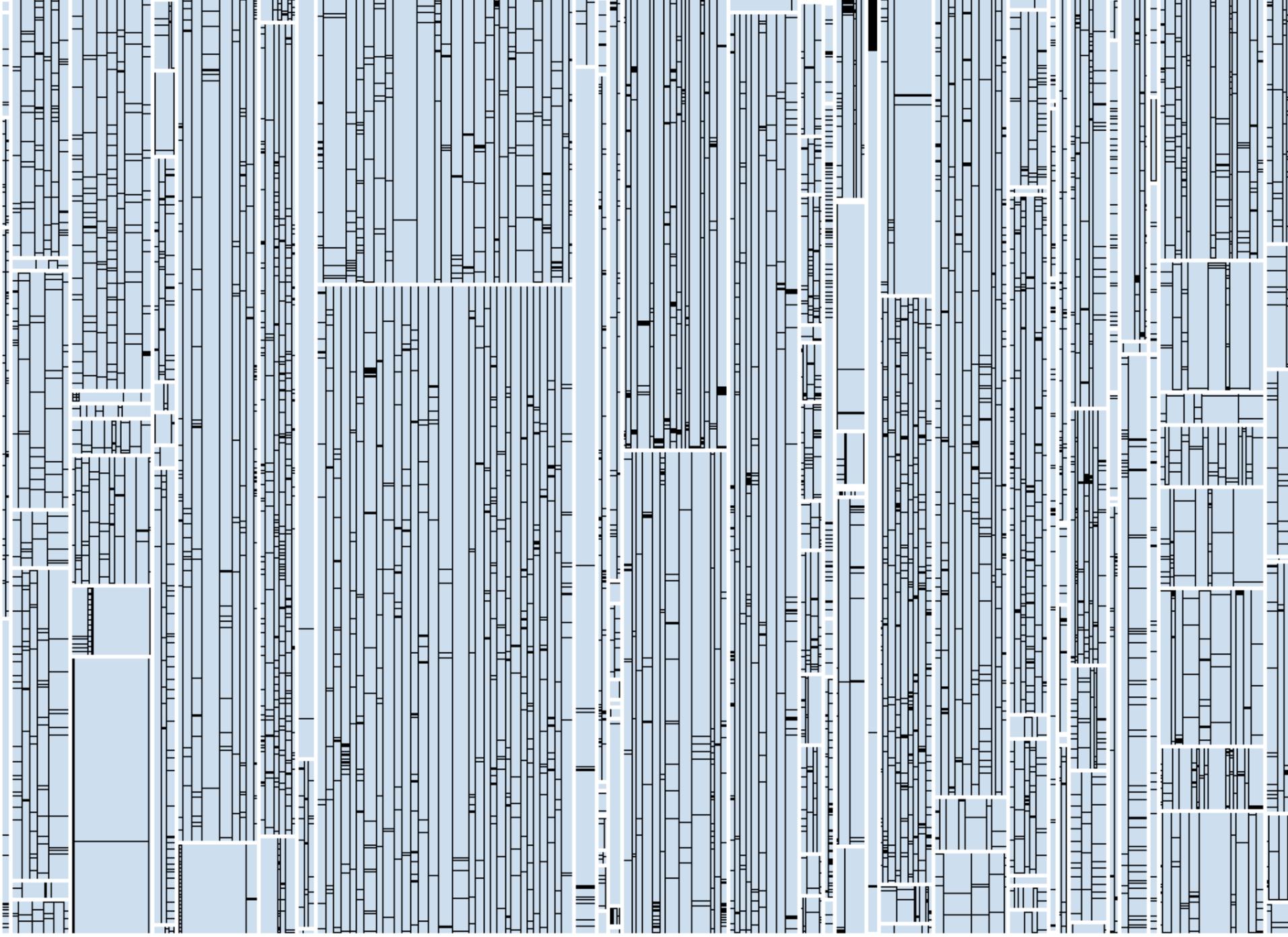
GUI.Dialogs

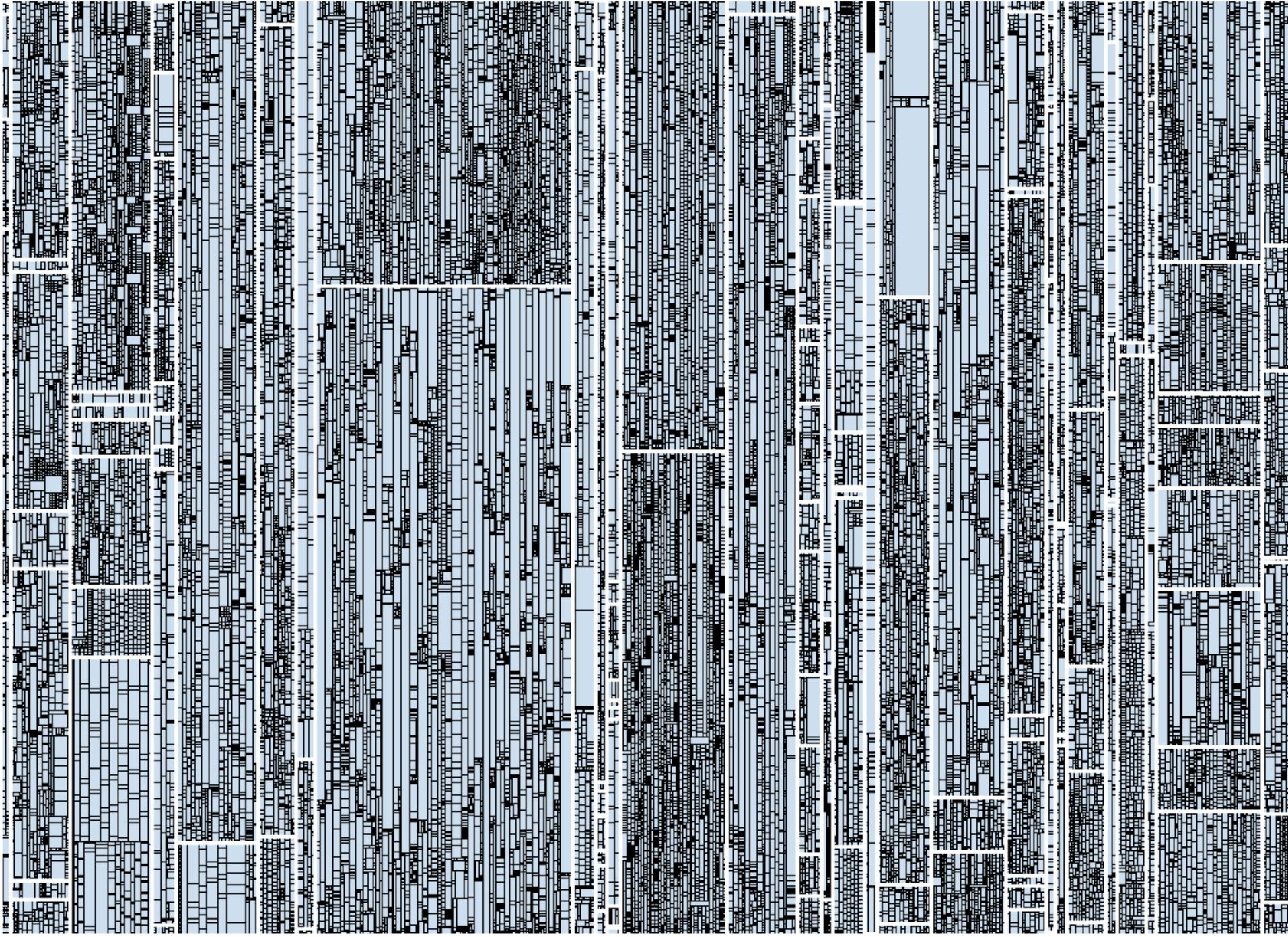
UI Controls

GUI.Base

Authentication

Data Validation

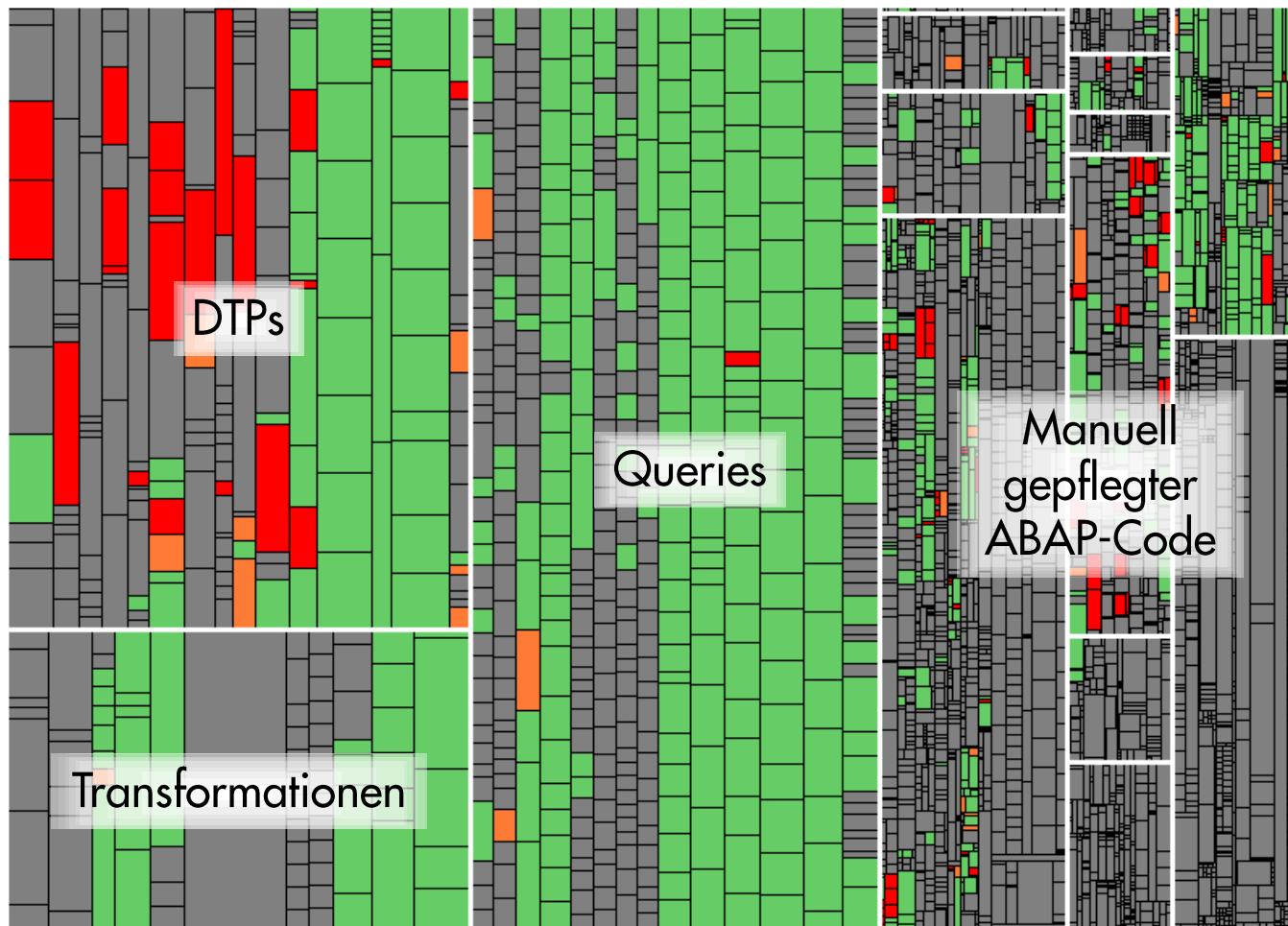




Wie einfach ist das übertragbar?

- Unabhängig von der Technologie:
 - Änderung und Ausführung von Methoden / Prozeduren
 - Aggregation, Darstellung, zeitlicher Verlauf
- Nötige Anpassungen pro Sprache / Technologie:
 - Scanner, Parser (aus ConQAT-Framework) 17 Sprachen
 - Refactoring-Erkennung ABAP, C#, Java
 - Profiler (z.B. aus Testwerkzeugen) ABAP, .NET, Java, Python
- Ggf. Sonderbehandlung für generierten Code (z.B. aus SAP BW)

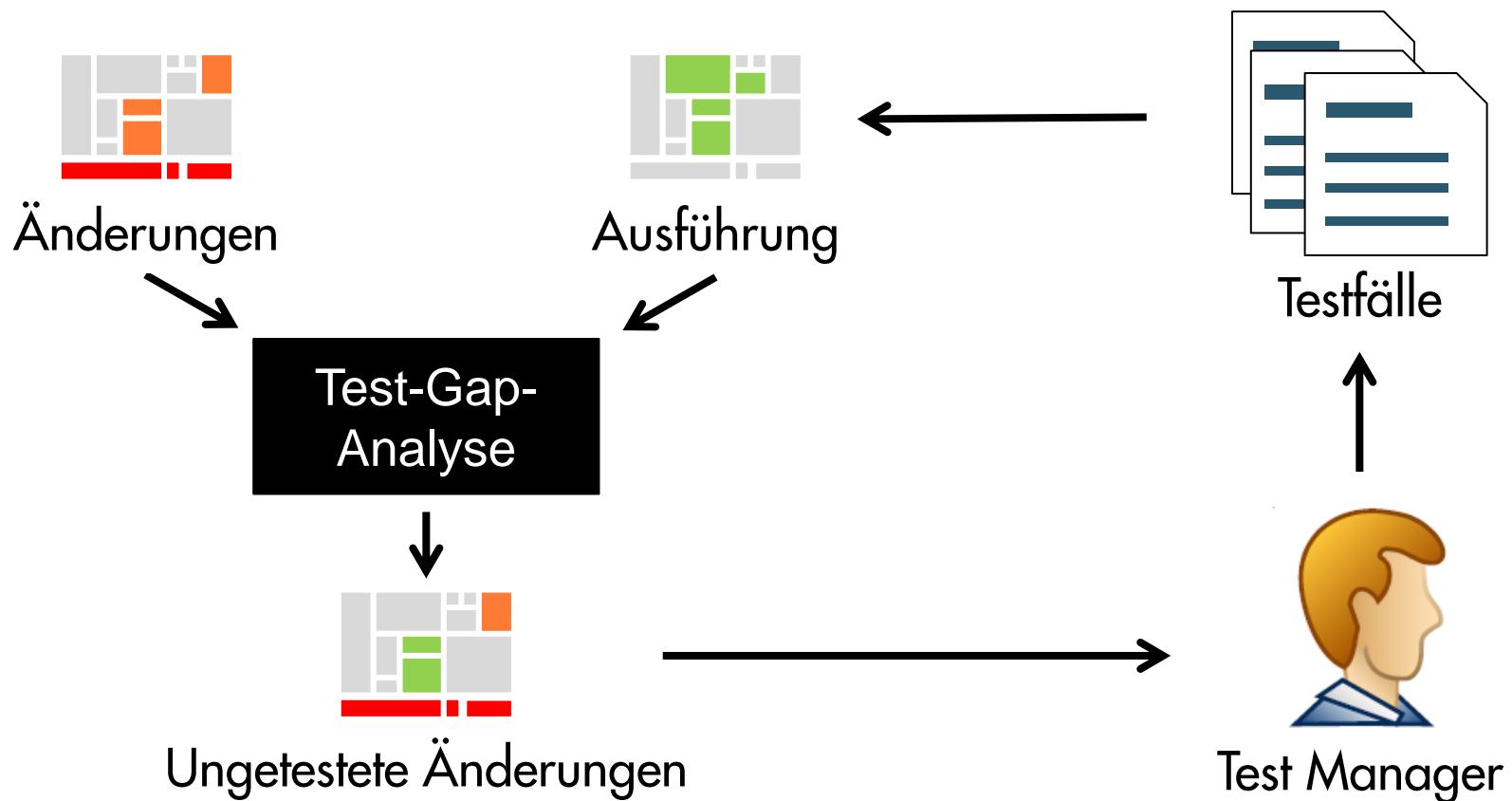
Übertragbarkeit: Beispiel SAP BW

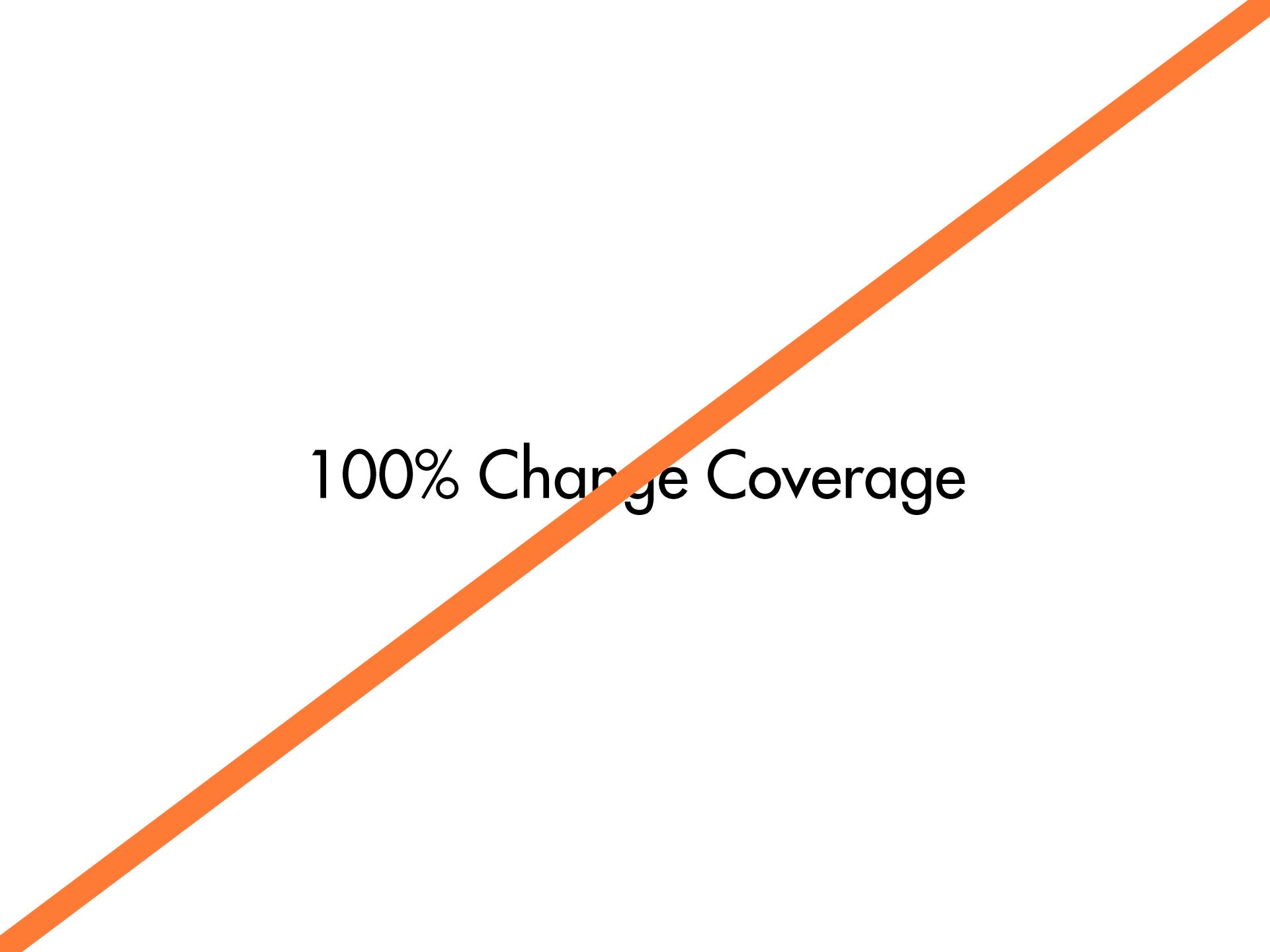


Agenda

- Grundlagen
- **Erfahrungen aus der Praxis**
- Ausblick und Diskussion

Einsatz im Testprozess





100% Change Coverage

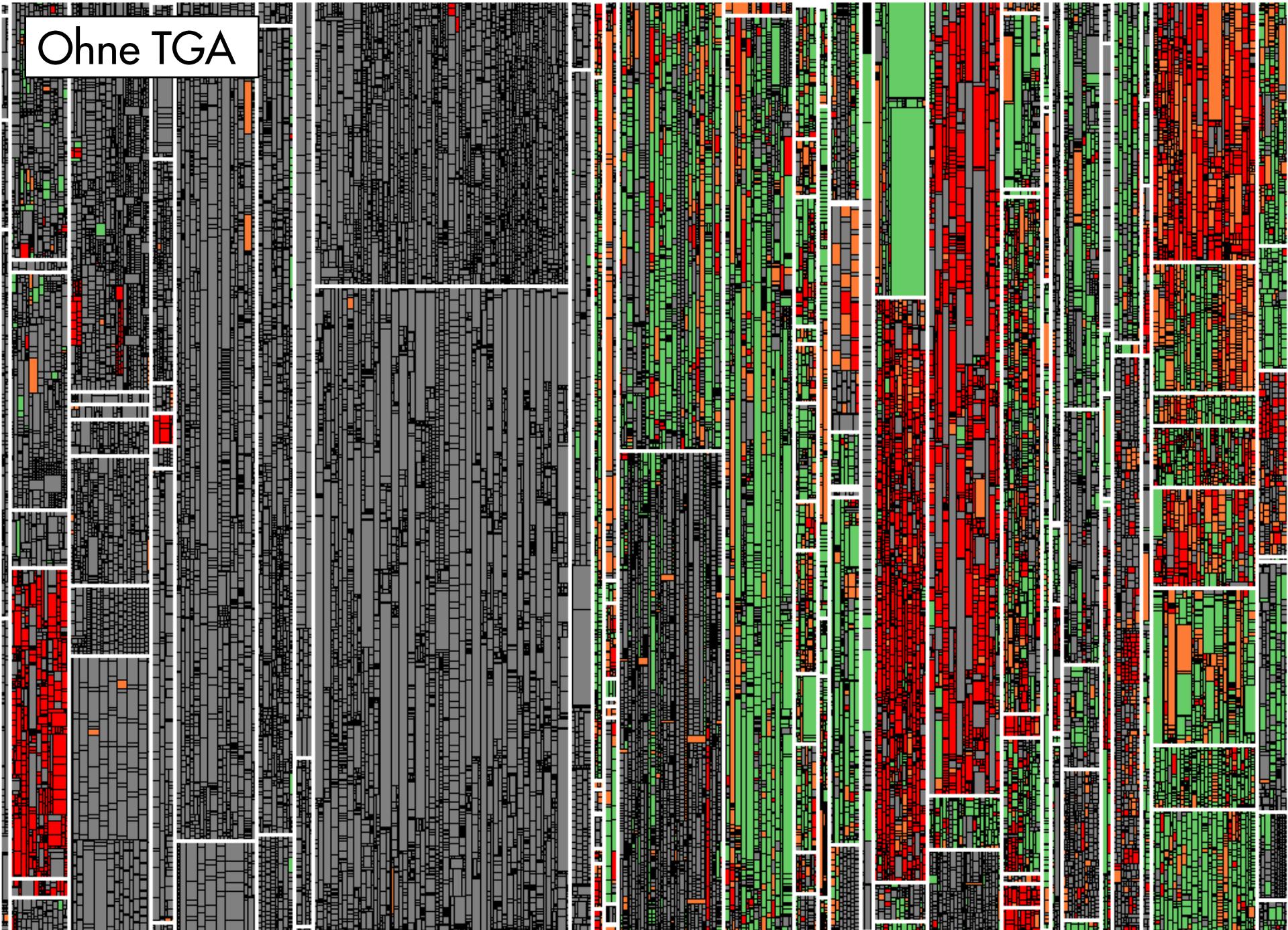
Portfolio-Dashboard

- Zentrale TGA-Informationen für alle Anwendungen auf einen Blick
- Direkte Links auf Projekt-Dashboards mit detaillierter Information
- Macht TGA-Dashboards für alle einfach zu finden
- Erhöht Transparenz über Anwendungen hinweg

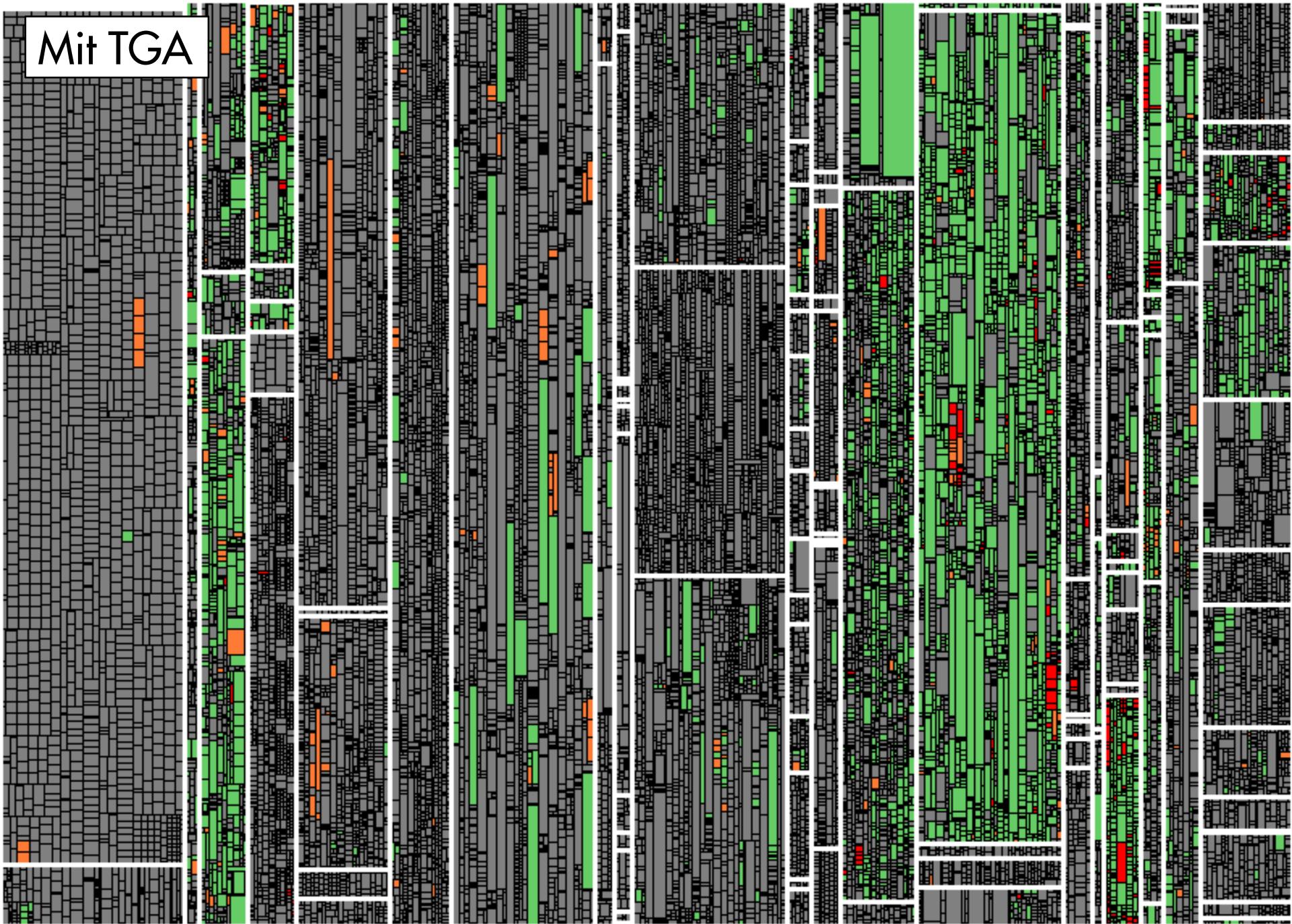
Portfolio Overview

| System | TGA | Technology | Test Gap |
|----------|------|----------------|-------------|
| System A | Link | .NET | 71.4% |
| System B | Link | ABAP/BW | 28.7% |
| System C | Link | .NET | 38.7% |
| System D | Link | .NET | 5.9% |
| System E | Link | .NET | 7.6% |
| System F | Link | .NET | 11.7% |
| System G | Link | .NET | not yet run |
| System H | Link | .NET | 15.5% |
| System I | | OScript | |
| System J | Link | ABAP | 32.4% |
| System K | Link | ABAP/BW | 28.7% |
| System L | Link | .NET | 10.7% |
| System M | Link | .NET | 42.8% |
| System N | Link | ABAP | 51.1% |
| System O | | JavaScript(DB) | |
| System P | Link | .NET | not run |
| System Q | | | |
| System R | Link | .NET | 50.2% |
| System S | Link | .NET | 41.1% |
| System T | Link | .NET | 93.4% |
| System U | Link | ABAP/BW | 2.8% |
| System V | Link | .NET | 15.6% |
| System W | Link | .NET | 30.2% |
| System X | Link | .NET | 15.6% |
| System Y | Link | ABAP/BW | 28.7% |
| System Z | Link | .NET | 5.6% |
| SAP BPM | | SAP BPM | |

Ohne TGA



Mit TGA



Lessons Learned

Test-Gap-Analyse schafft Transparenz.

Teams vermeiden damit ungewollt ungetesteten Code.

Test-Arten

Hotfix-Test

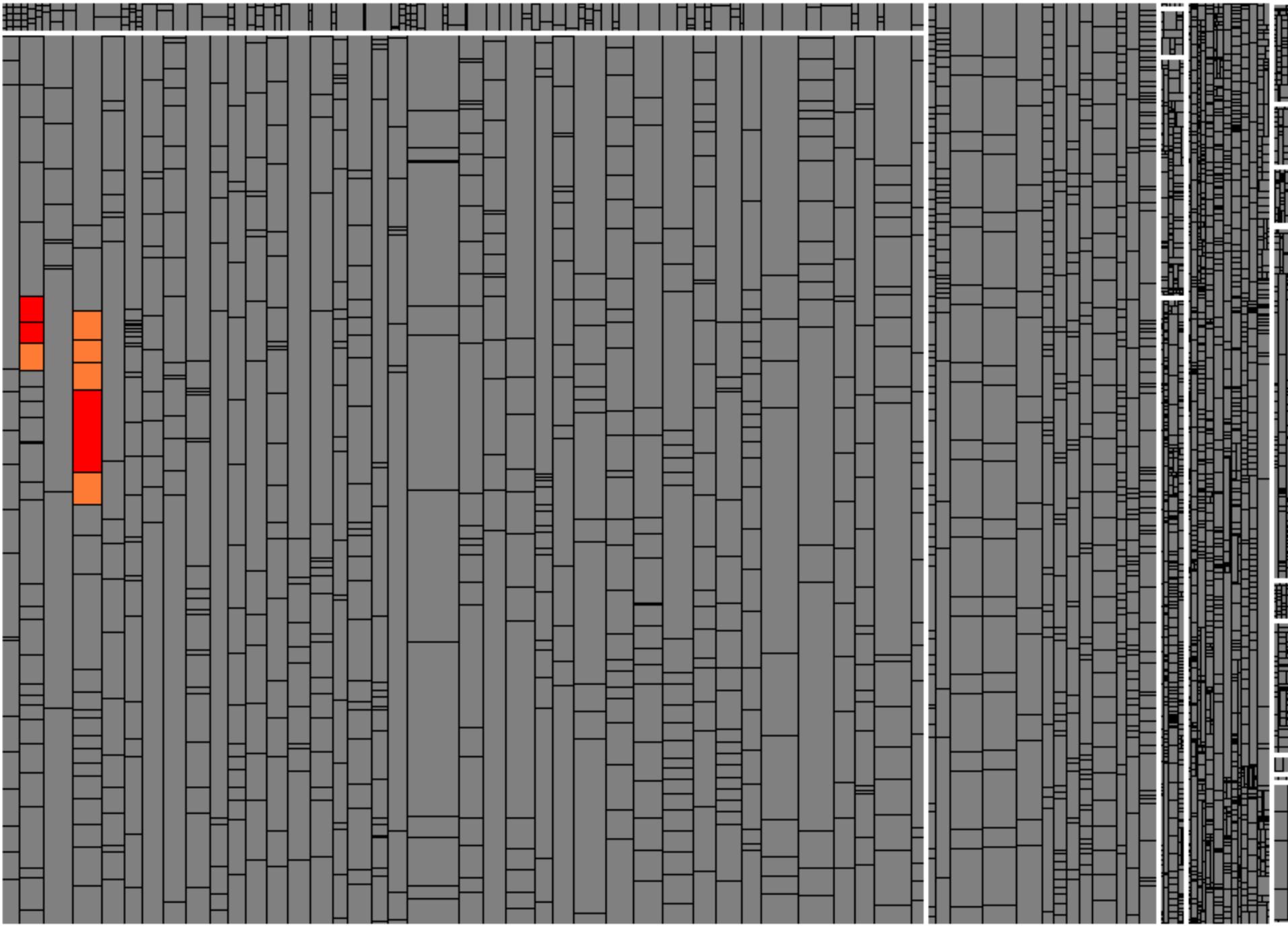
- On-Demand, wenig Zeit
- Getestet werden nur Änderungen des Hotfixes

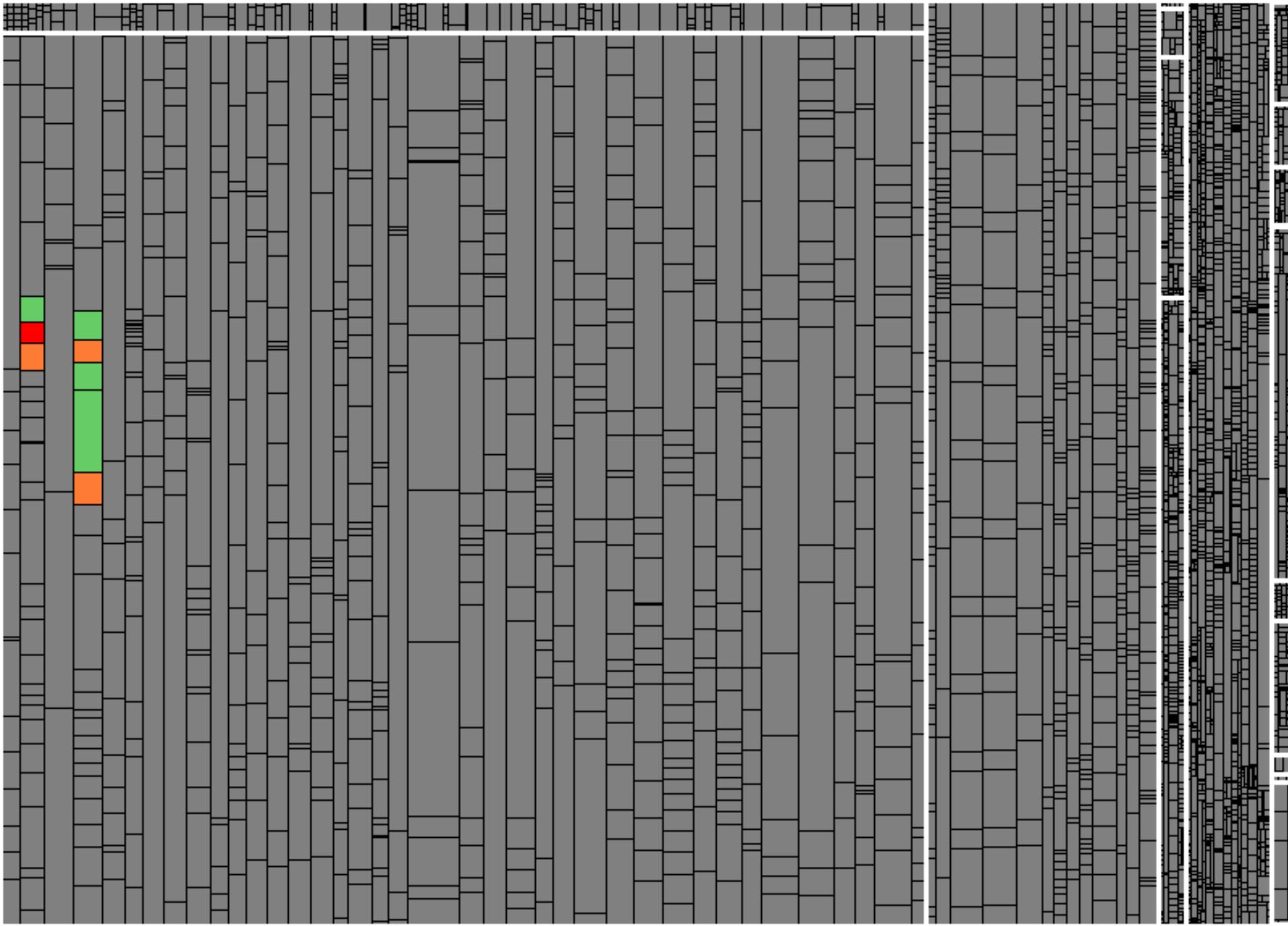
Release-Test

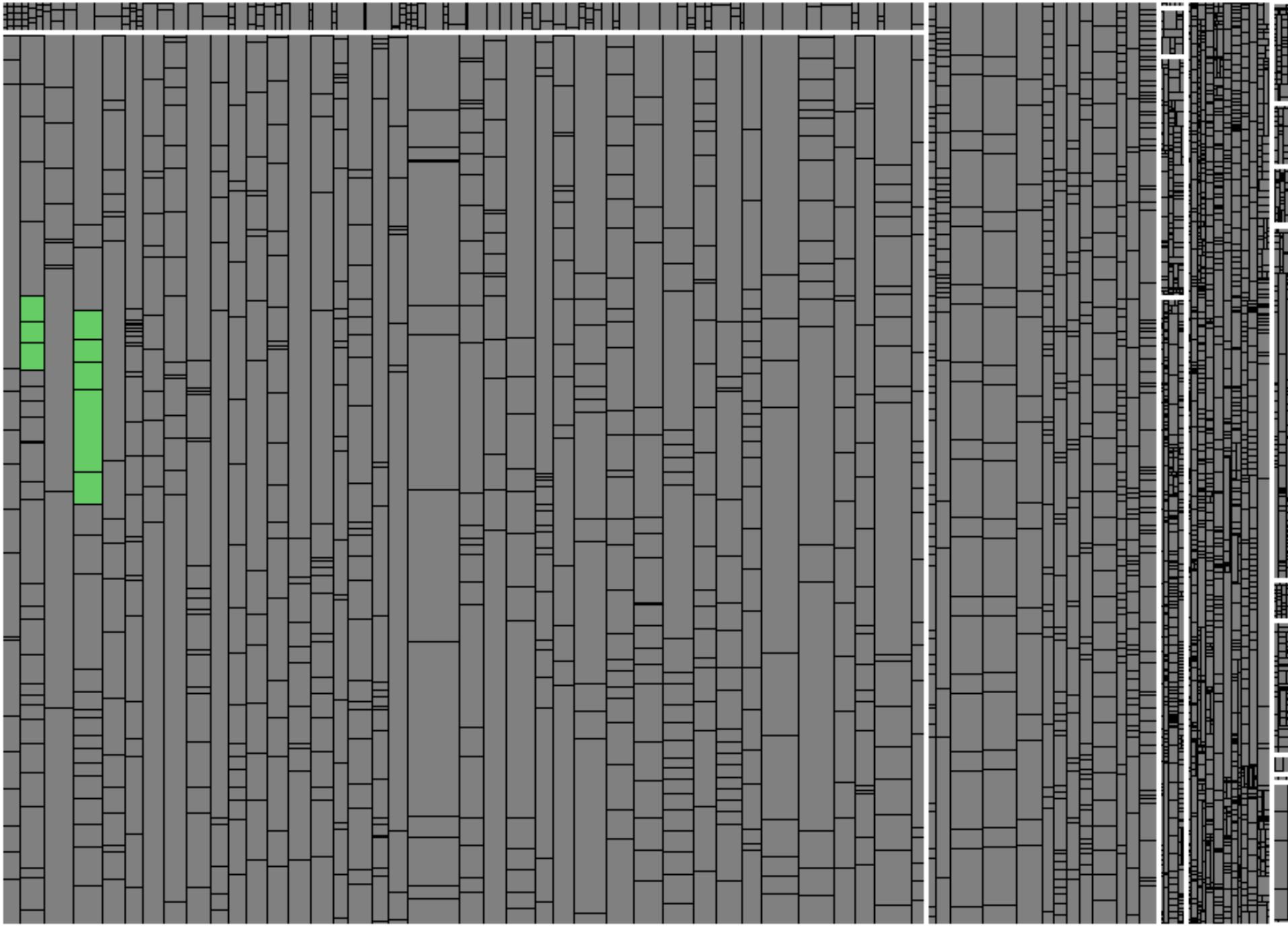
- Nur vor einem Release, Dauer: mehrere Wochen
- Getestet werden alle Änderungen seit letztem Release
- 2-4 Mal pro Jahr (abh. Von Release-Zyklus der Anwendung)

Iterations-Test

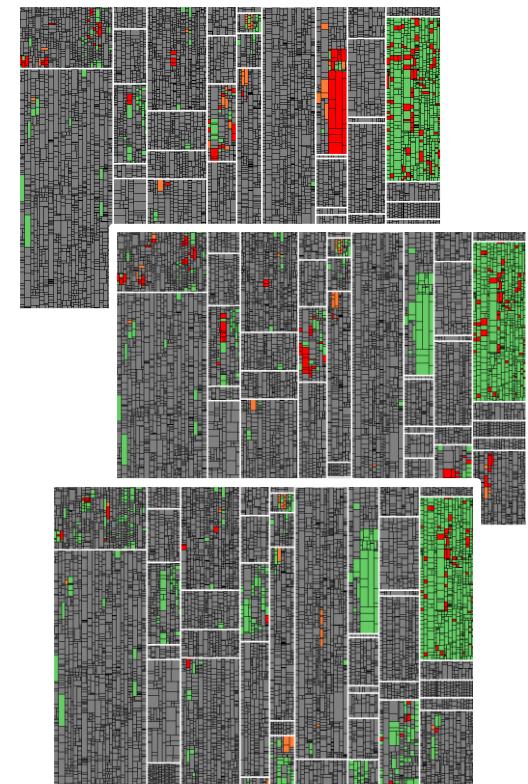
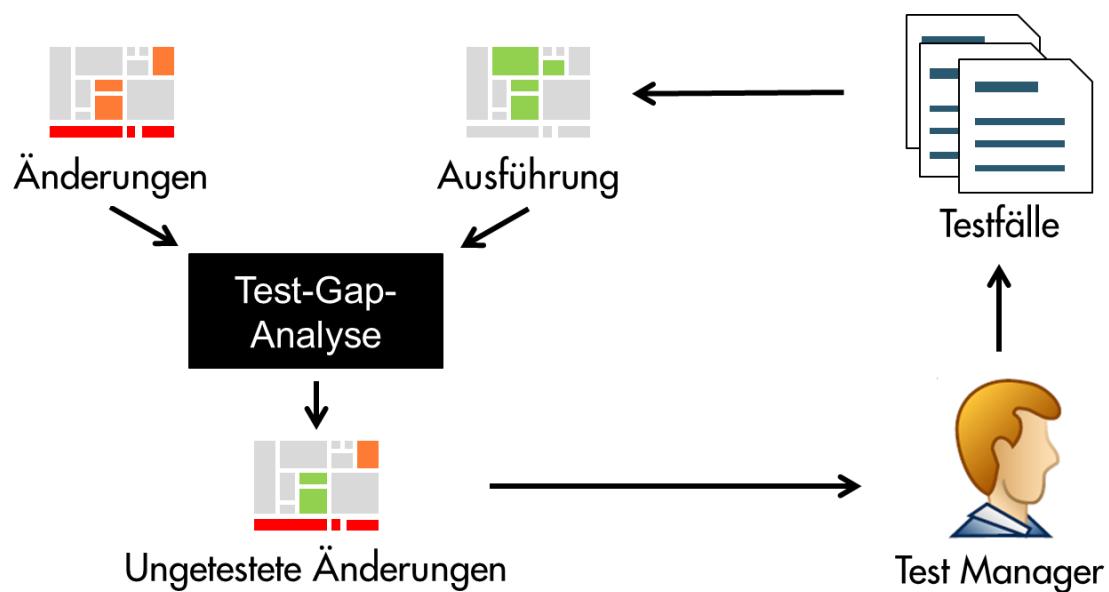
- Entwicklungsbegleitend, kontinuierlich, Iterationsdauer (2-4 Wochen)
- Getestet werden Änderungen aus der Iteration

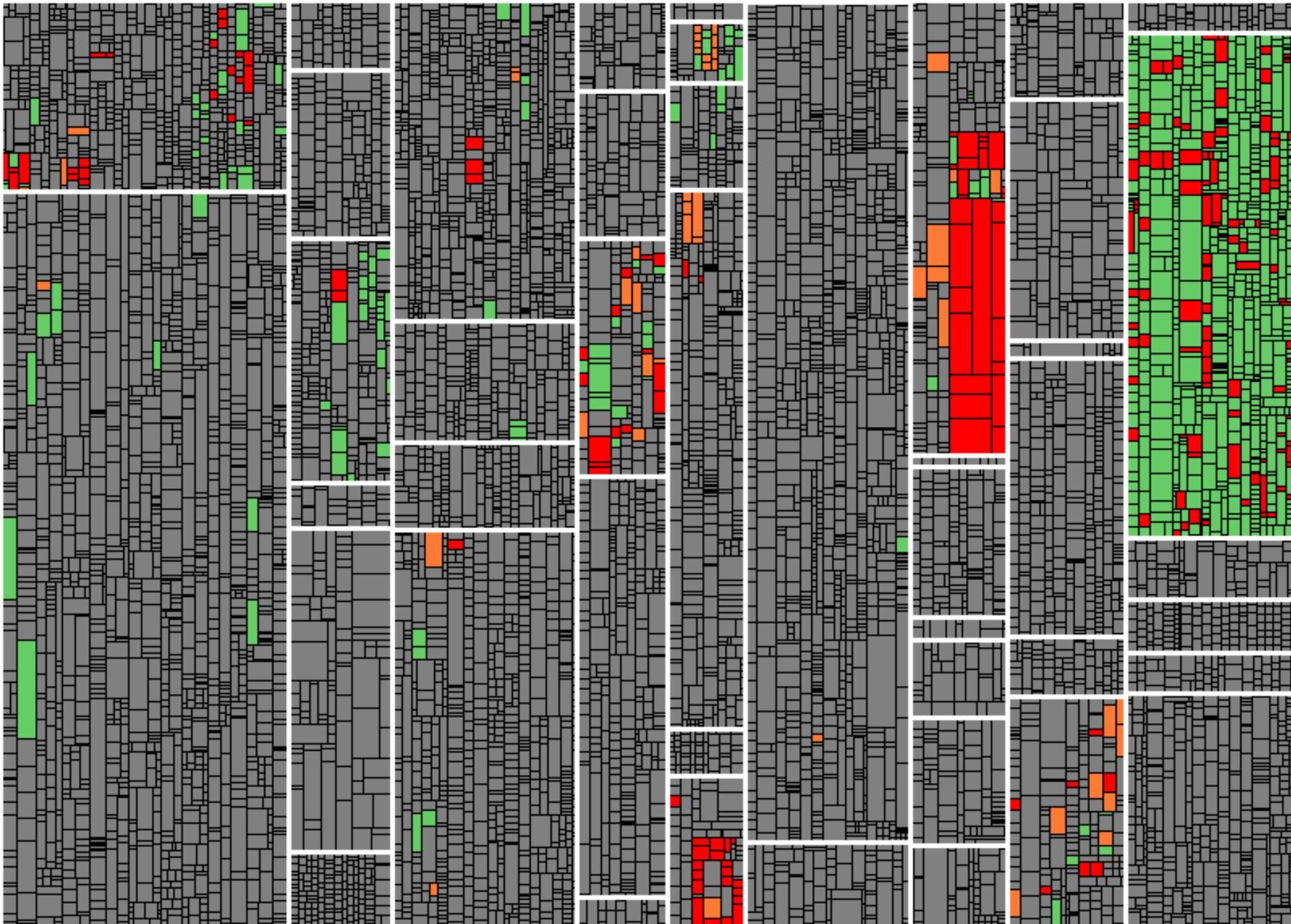


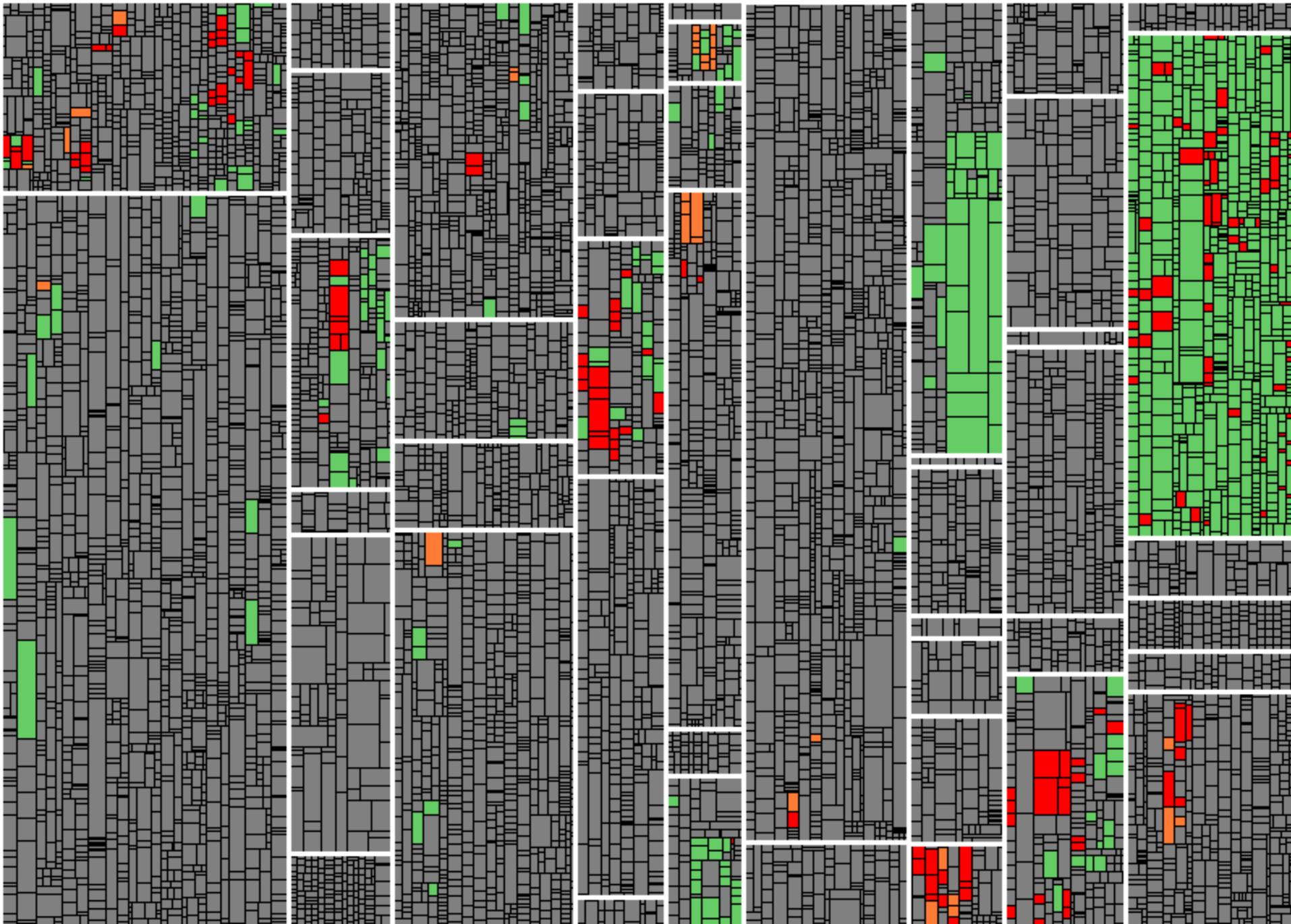


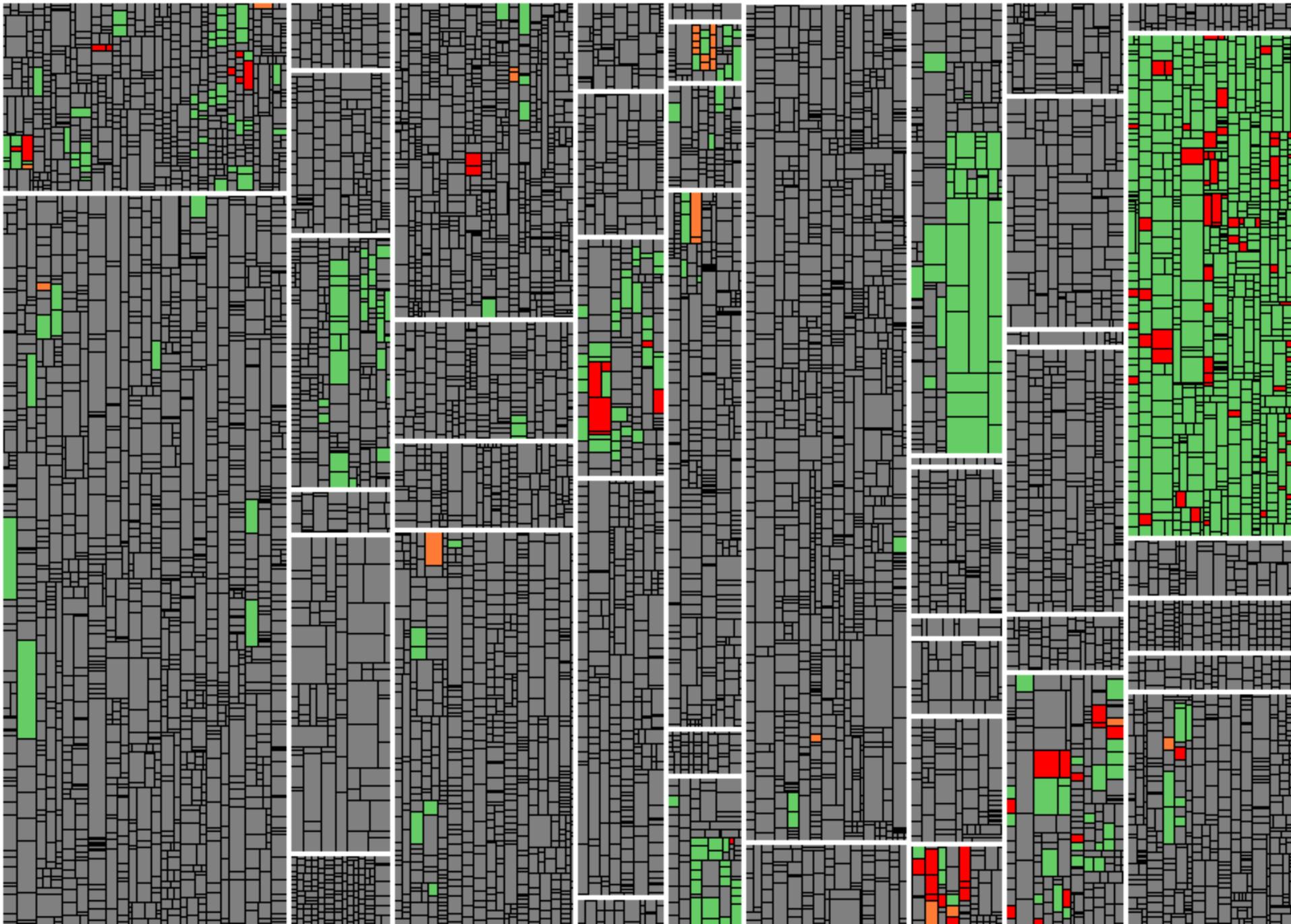


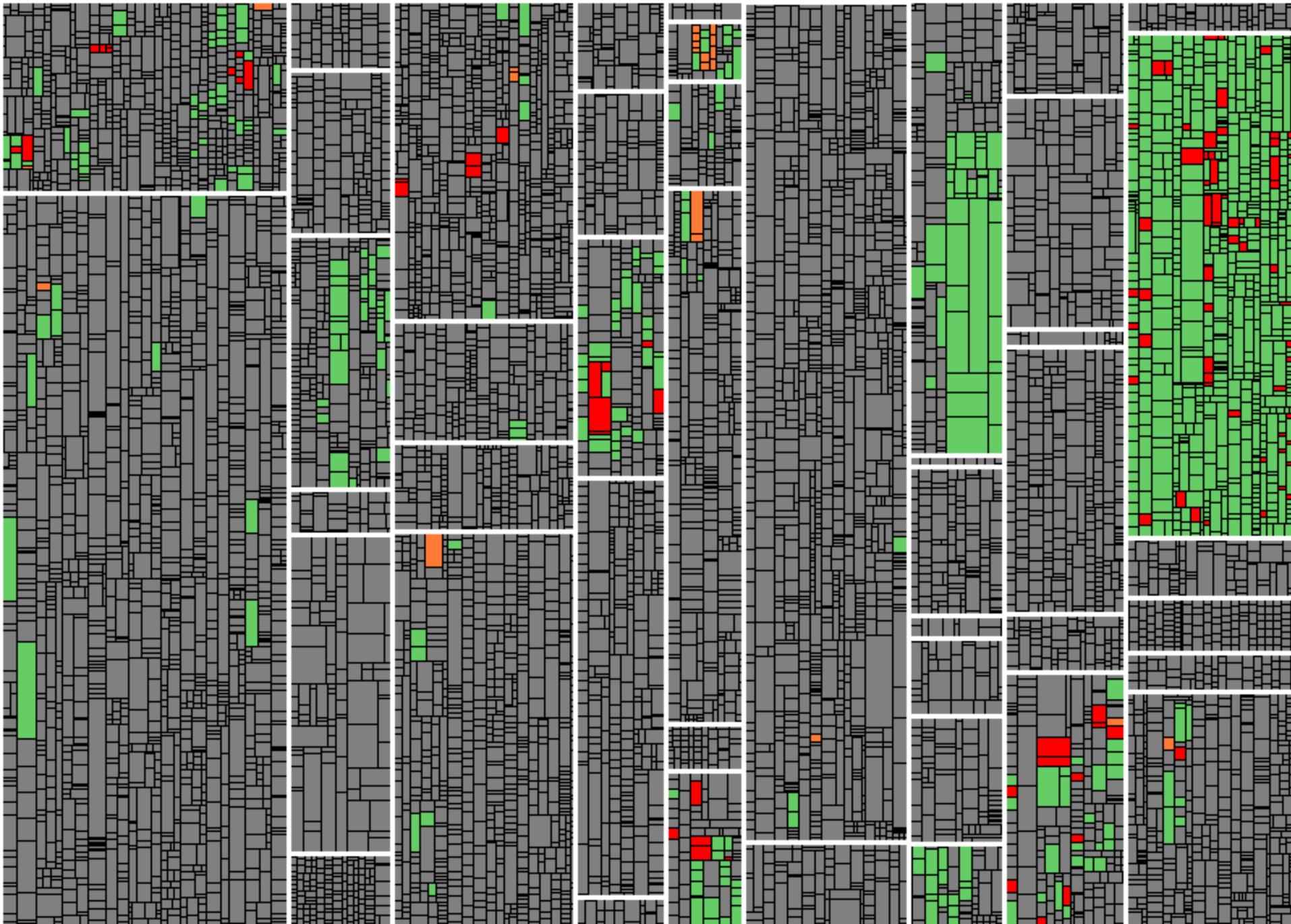
Release-Test: Beispiel (1)

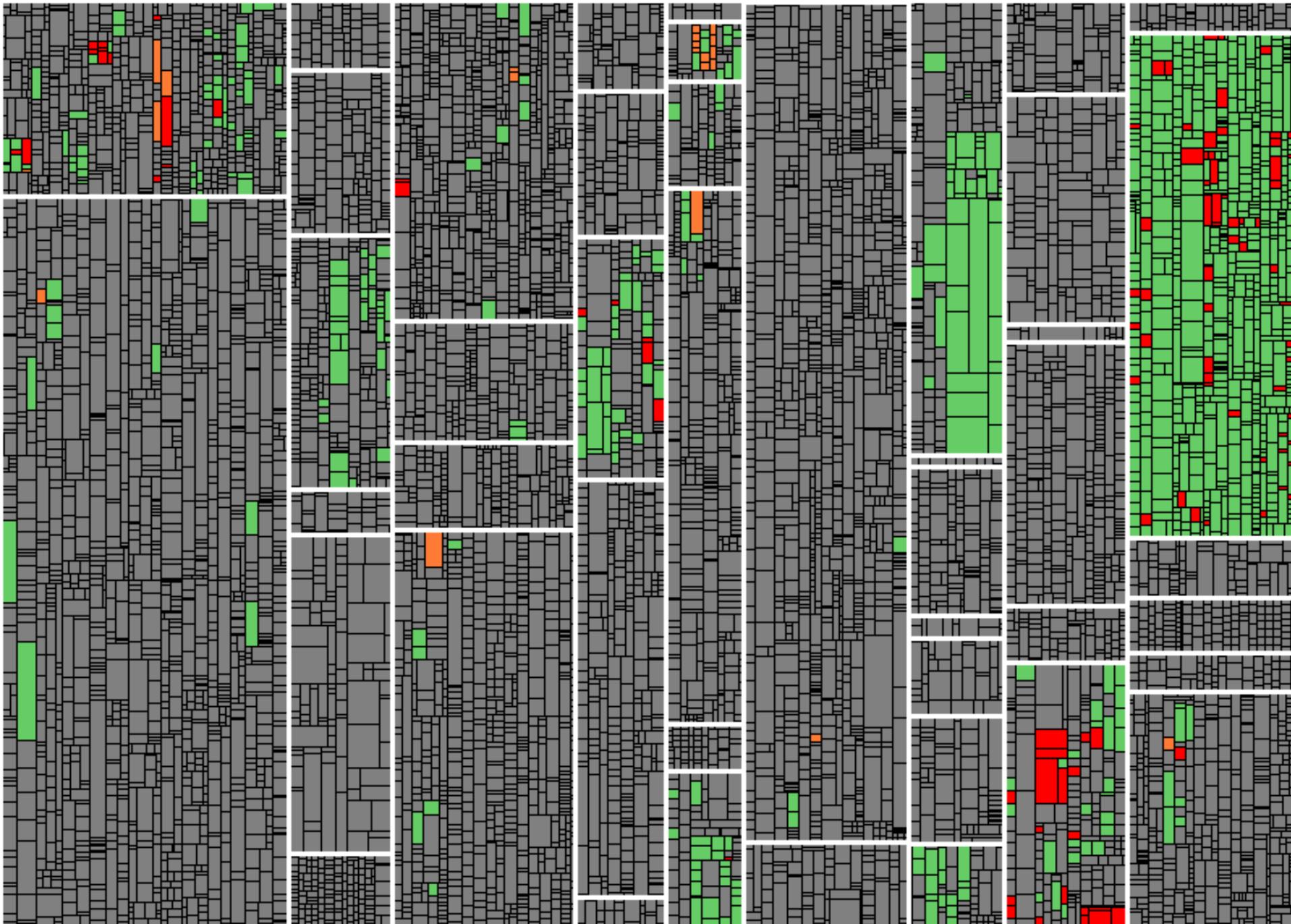


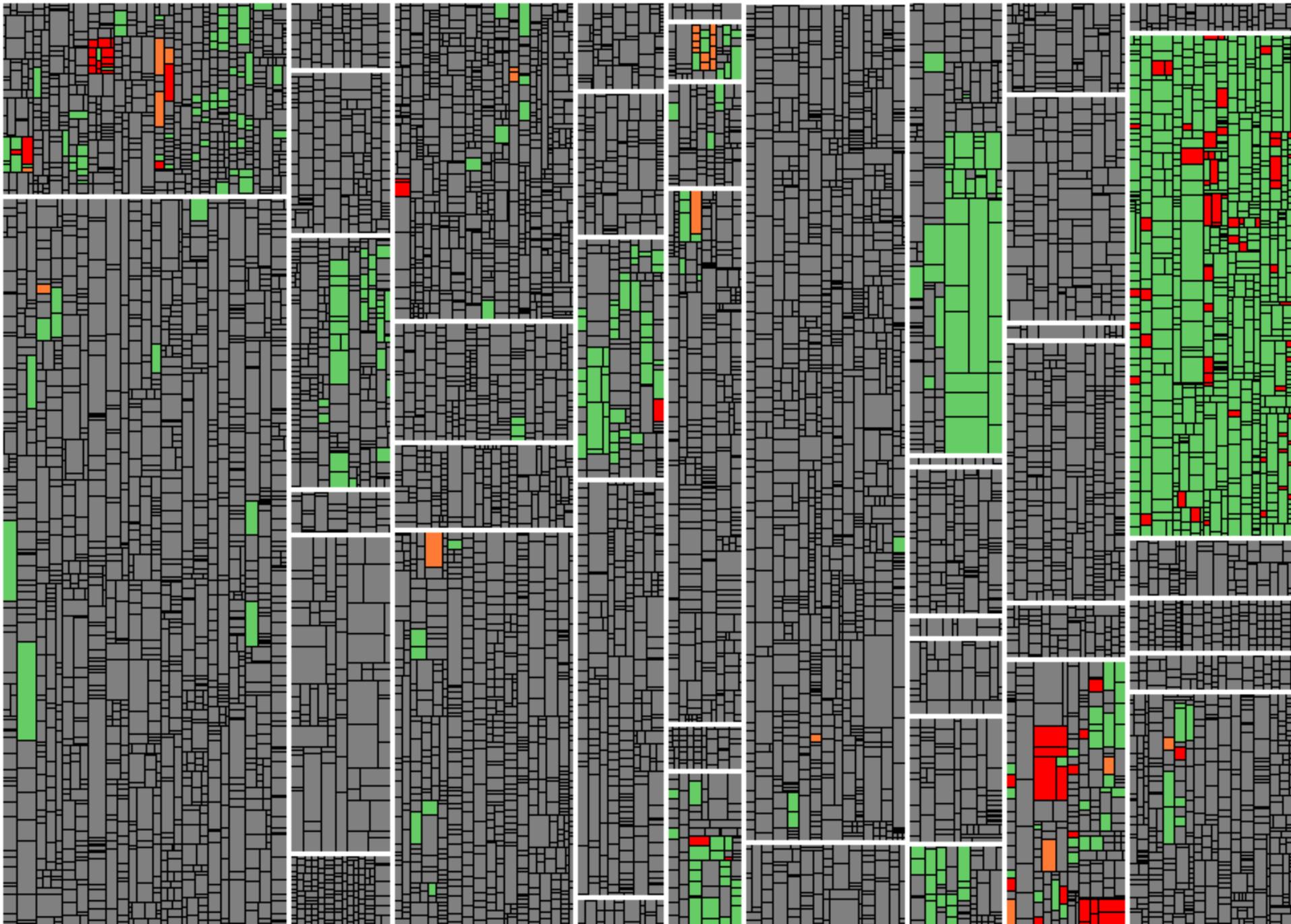


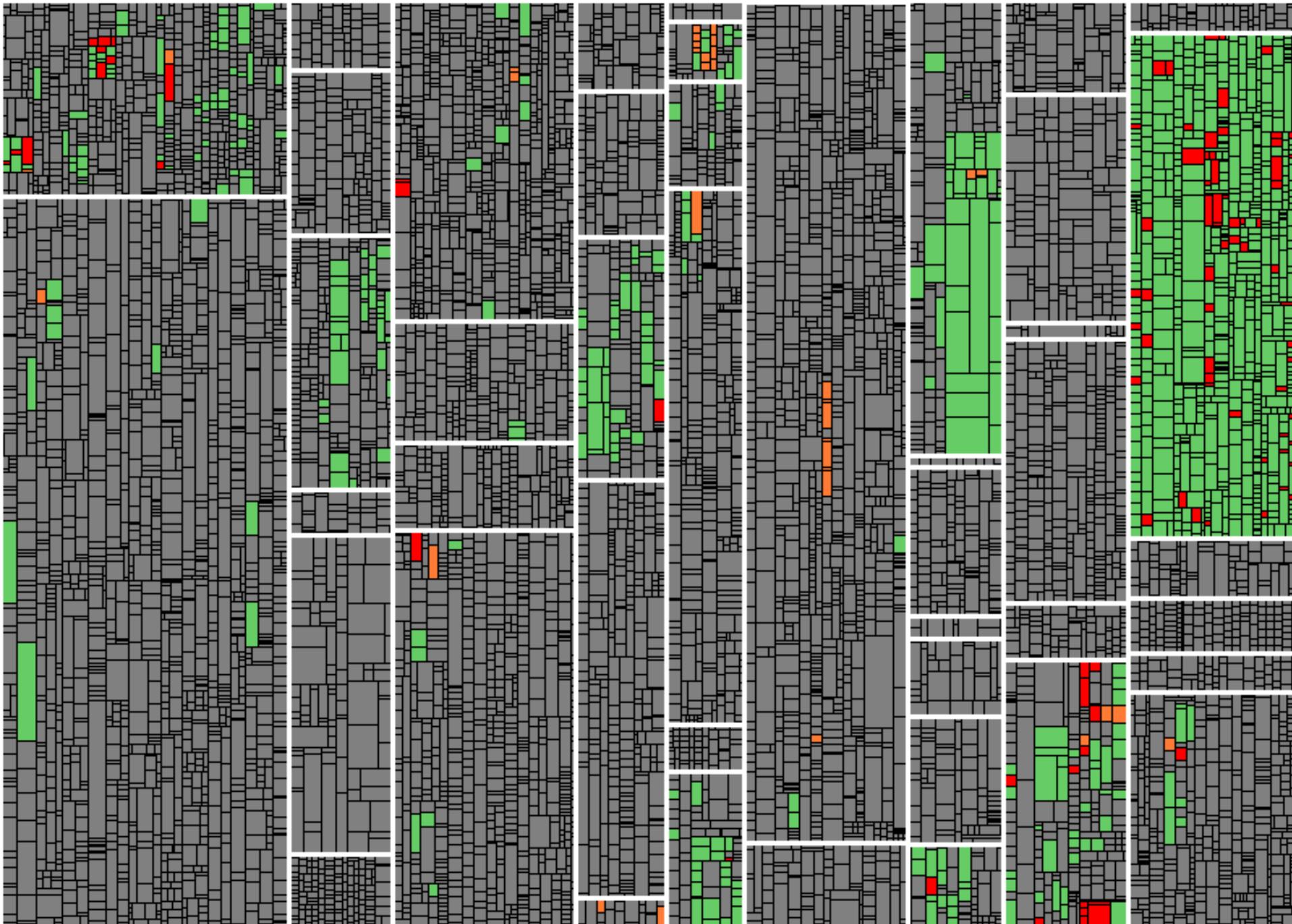


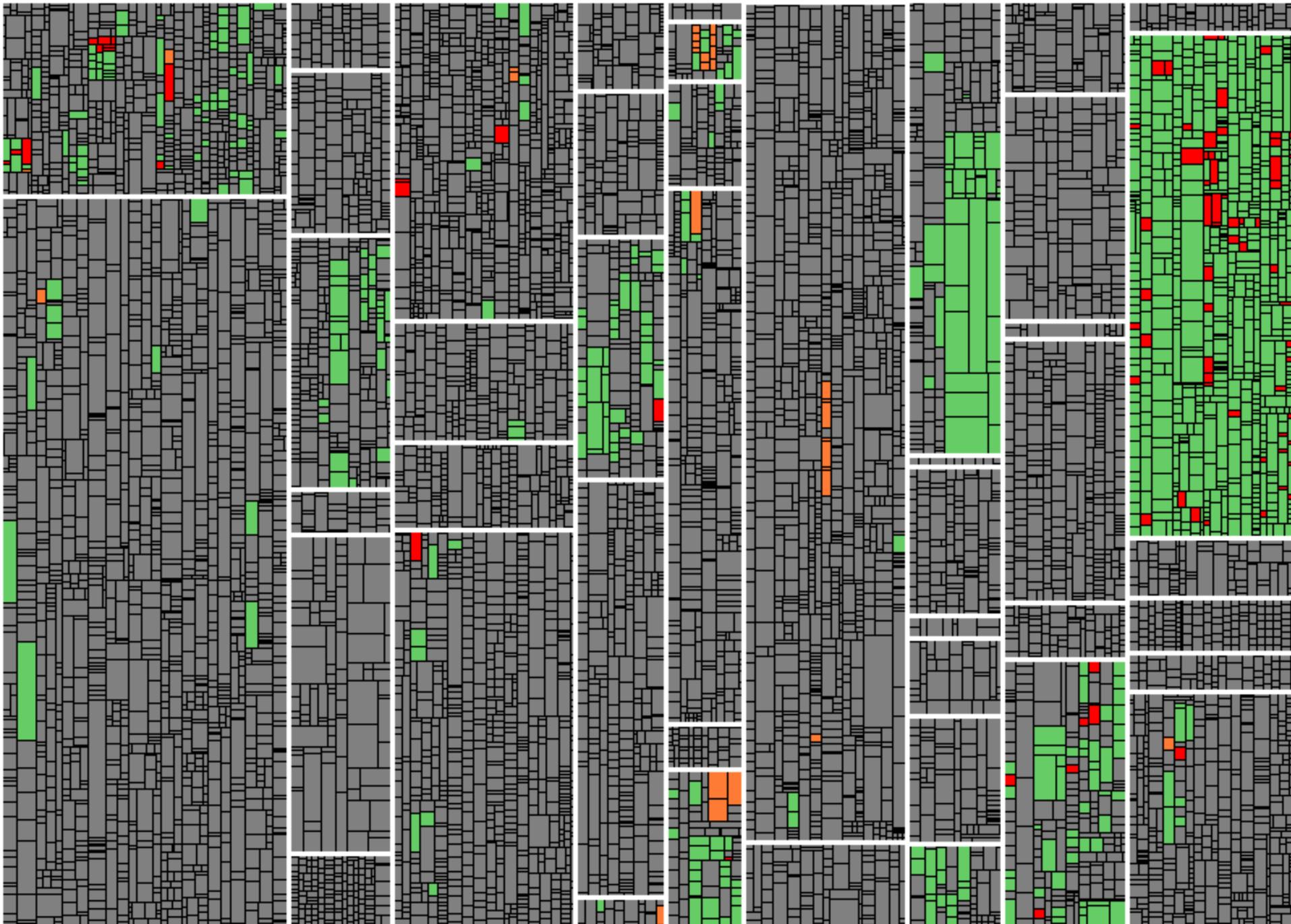




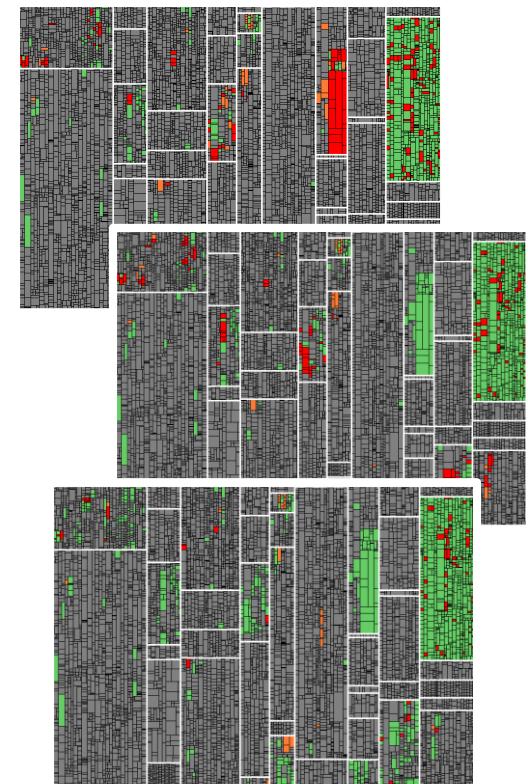
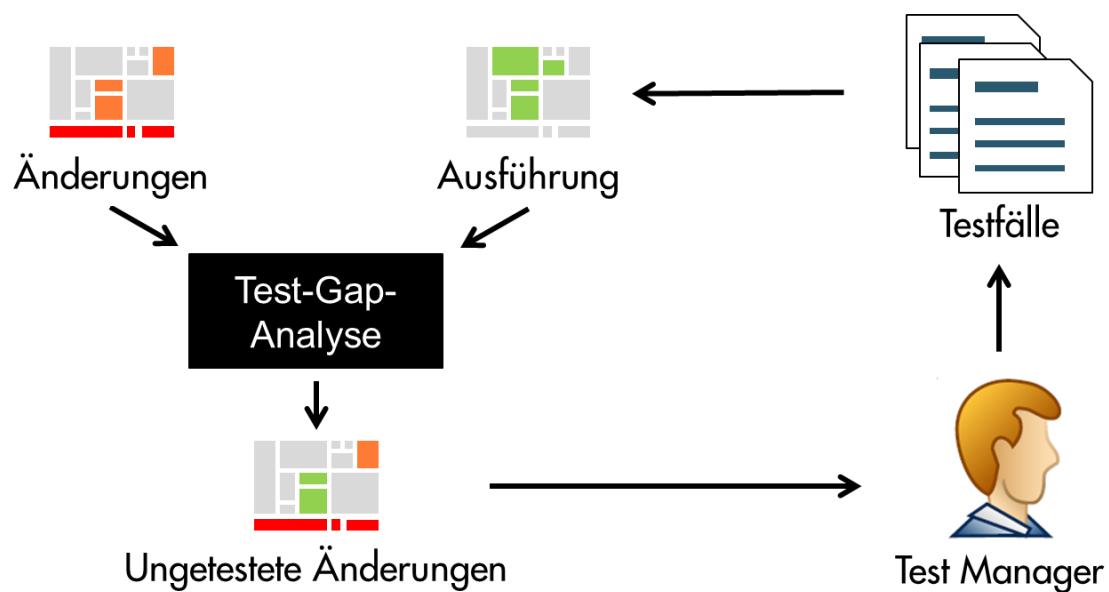


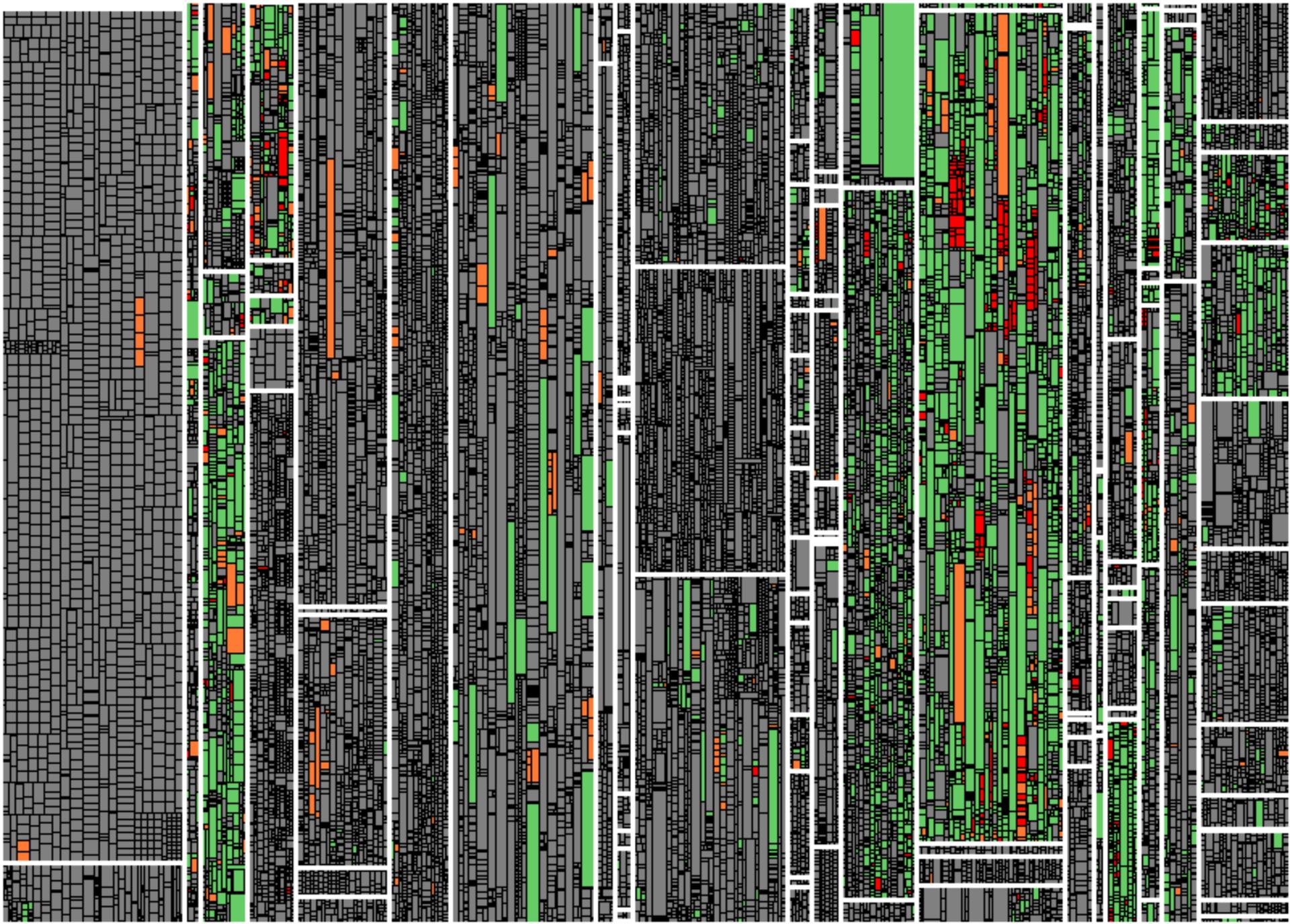


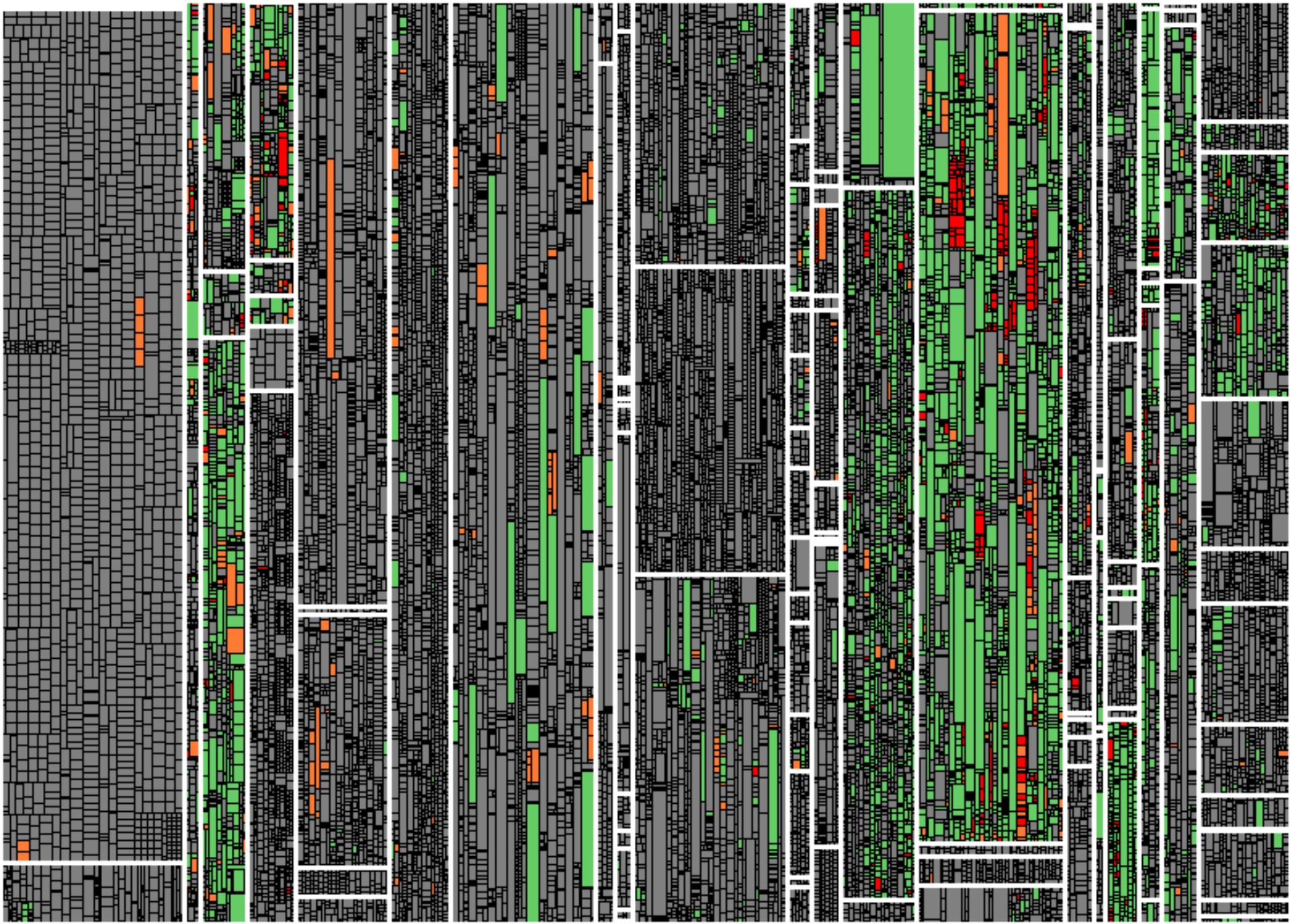


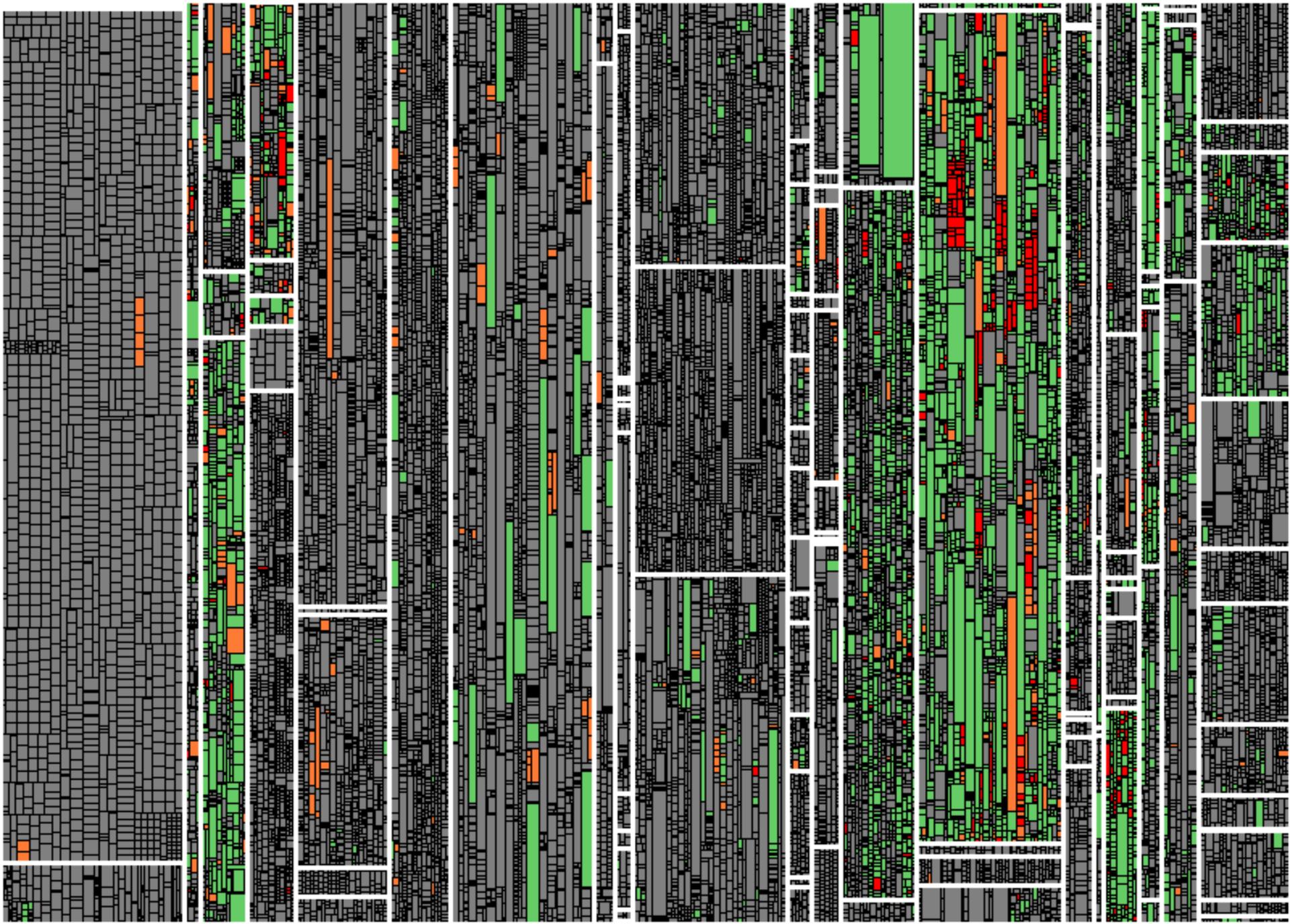


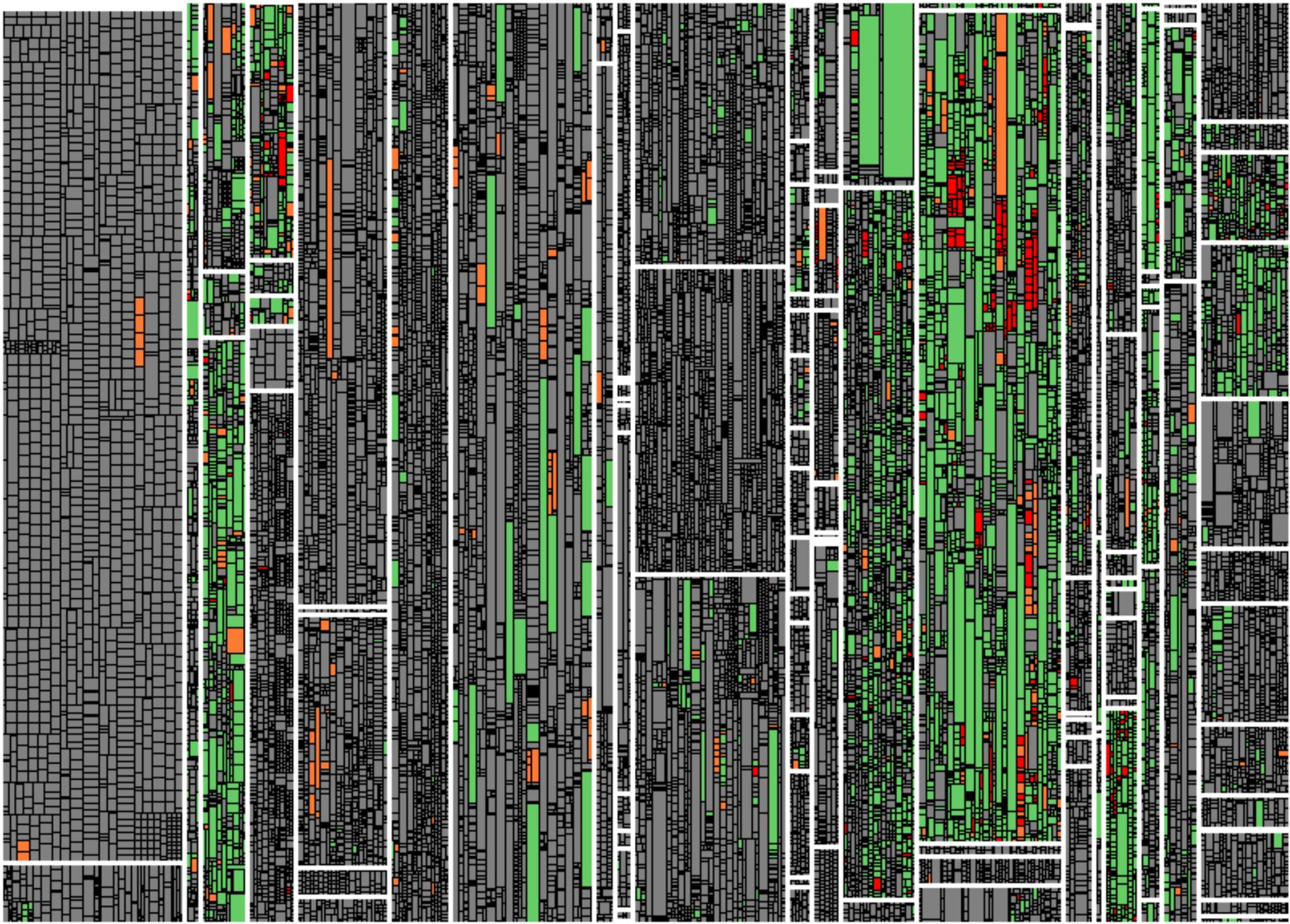
Release-Test: Beispiel (2)

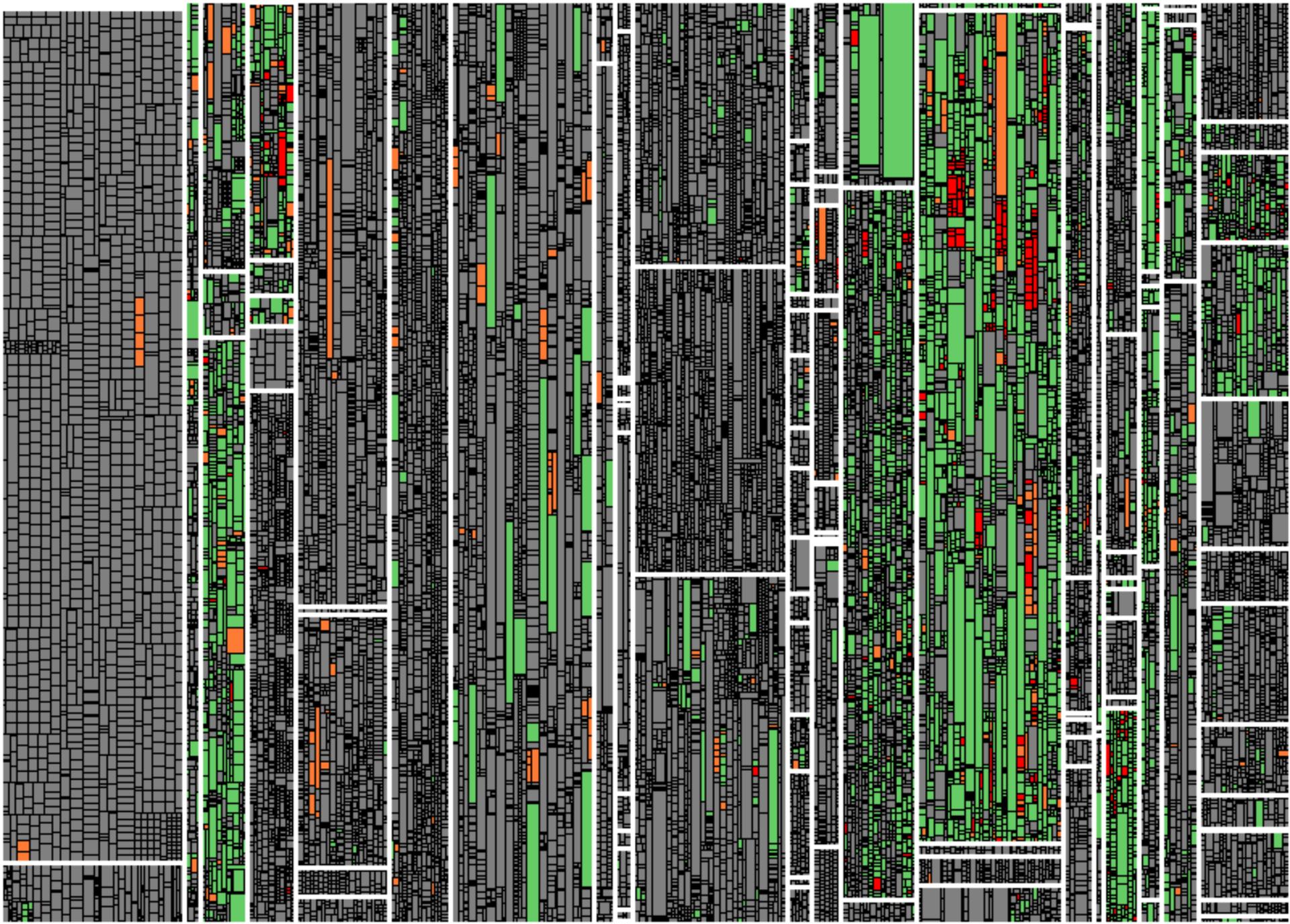


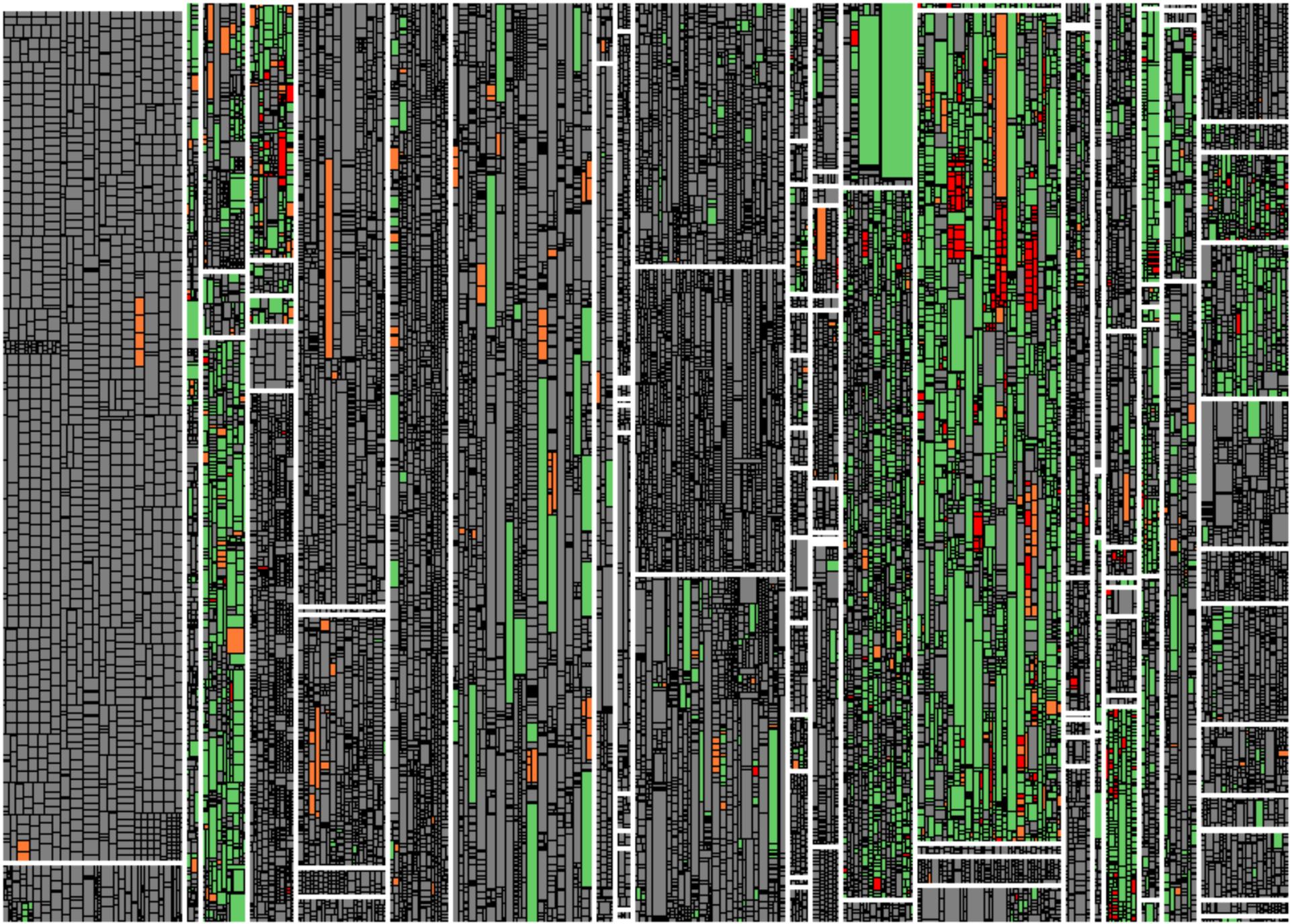


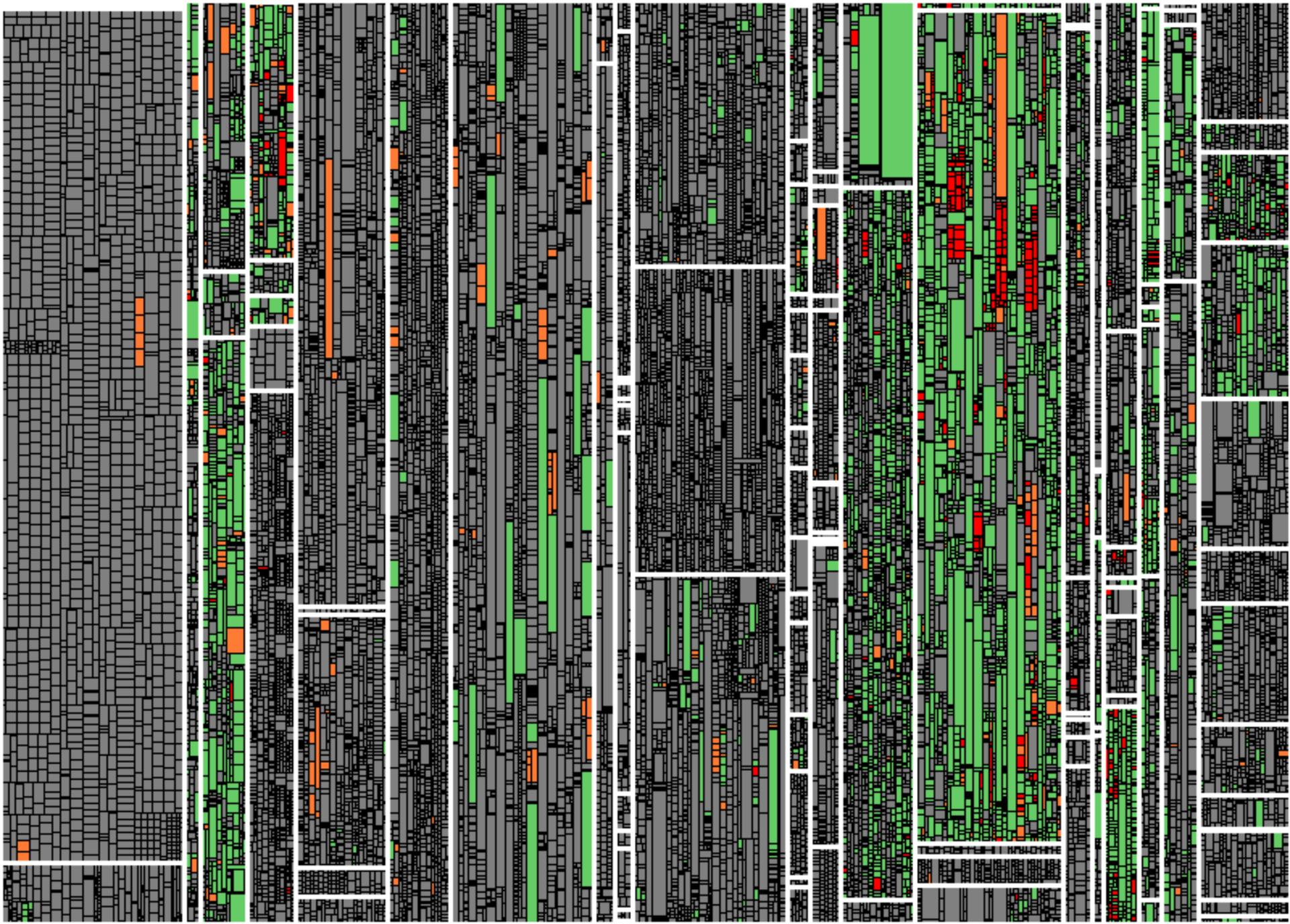


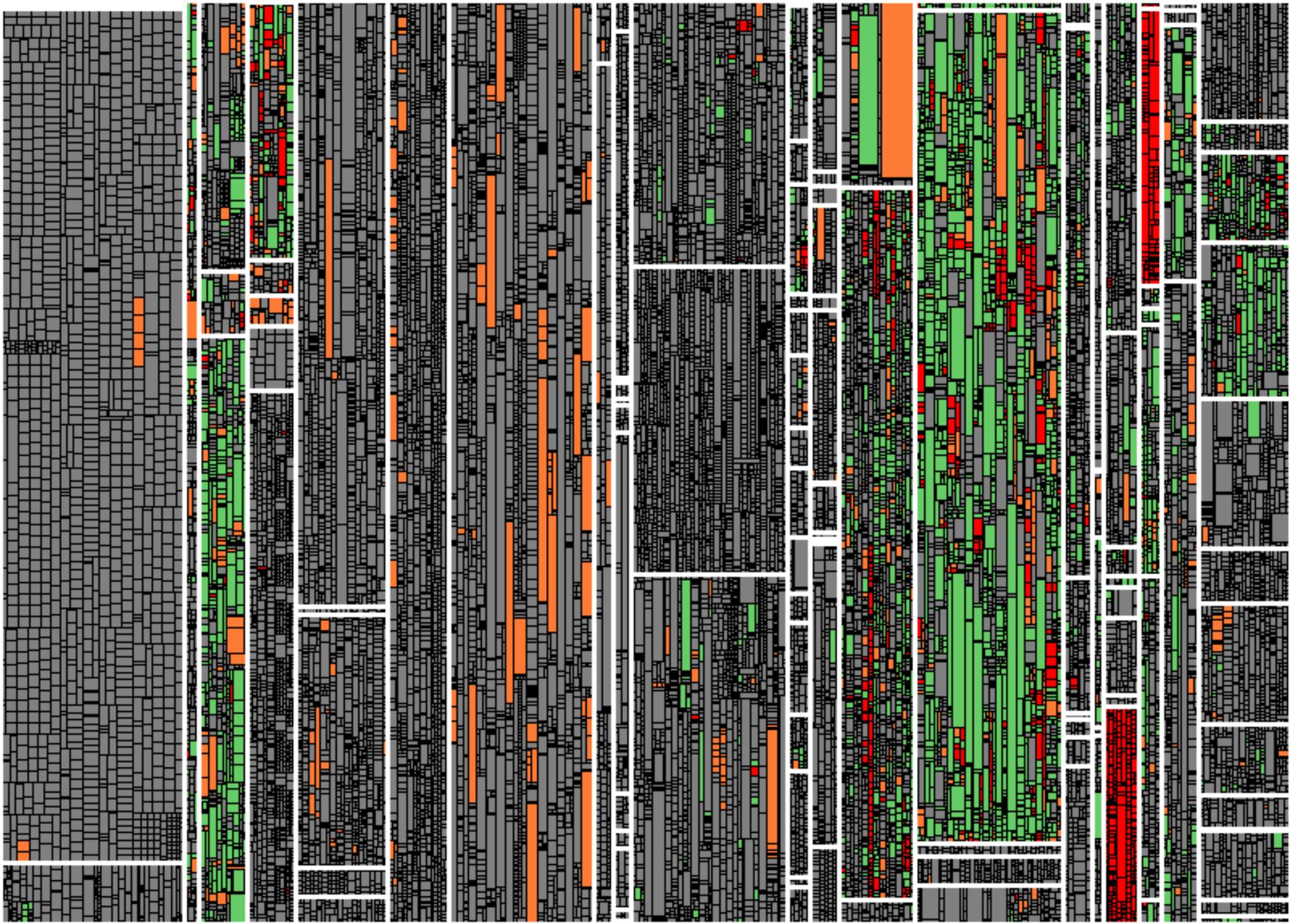


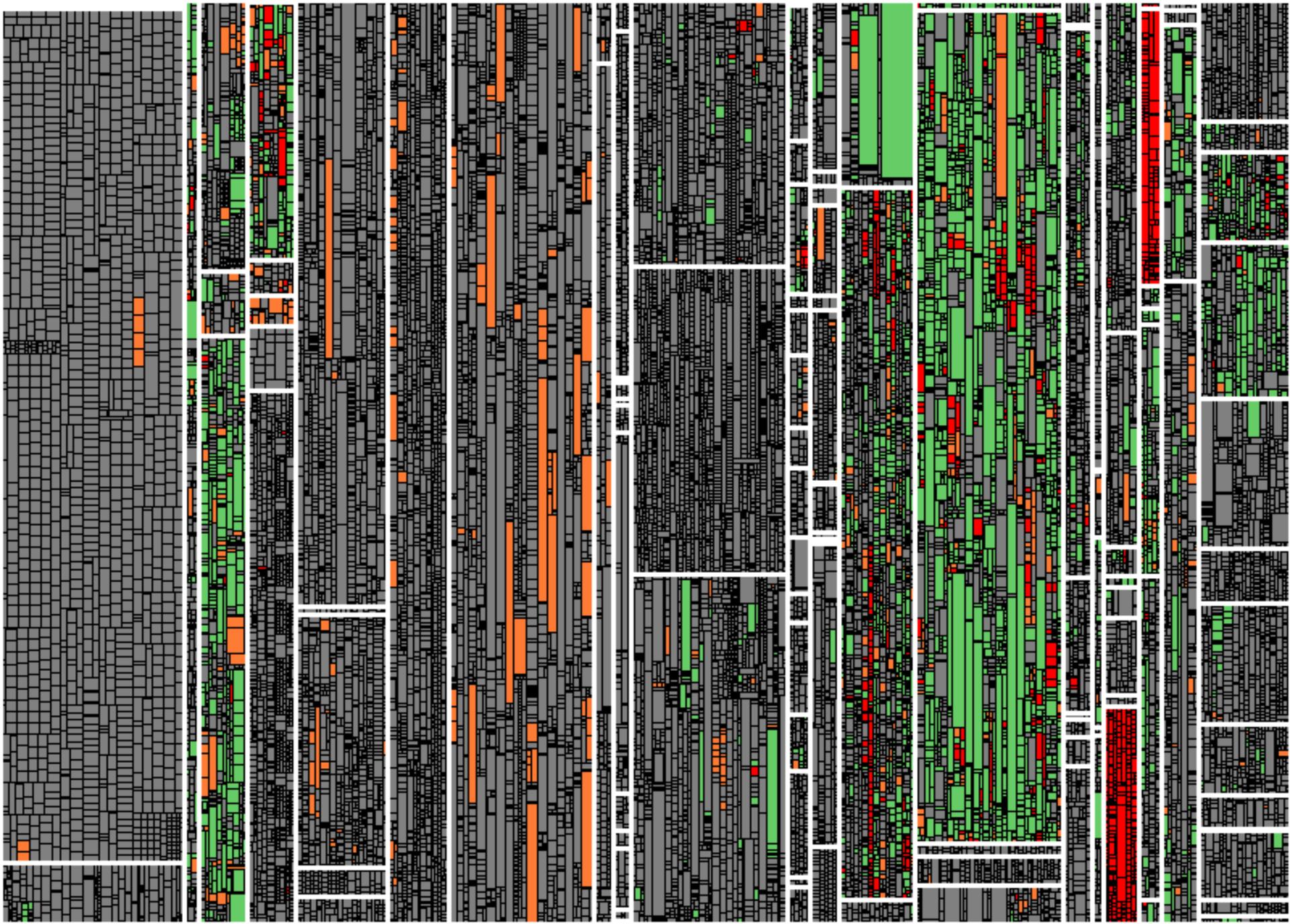


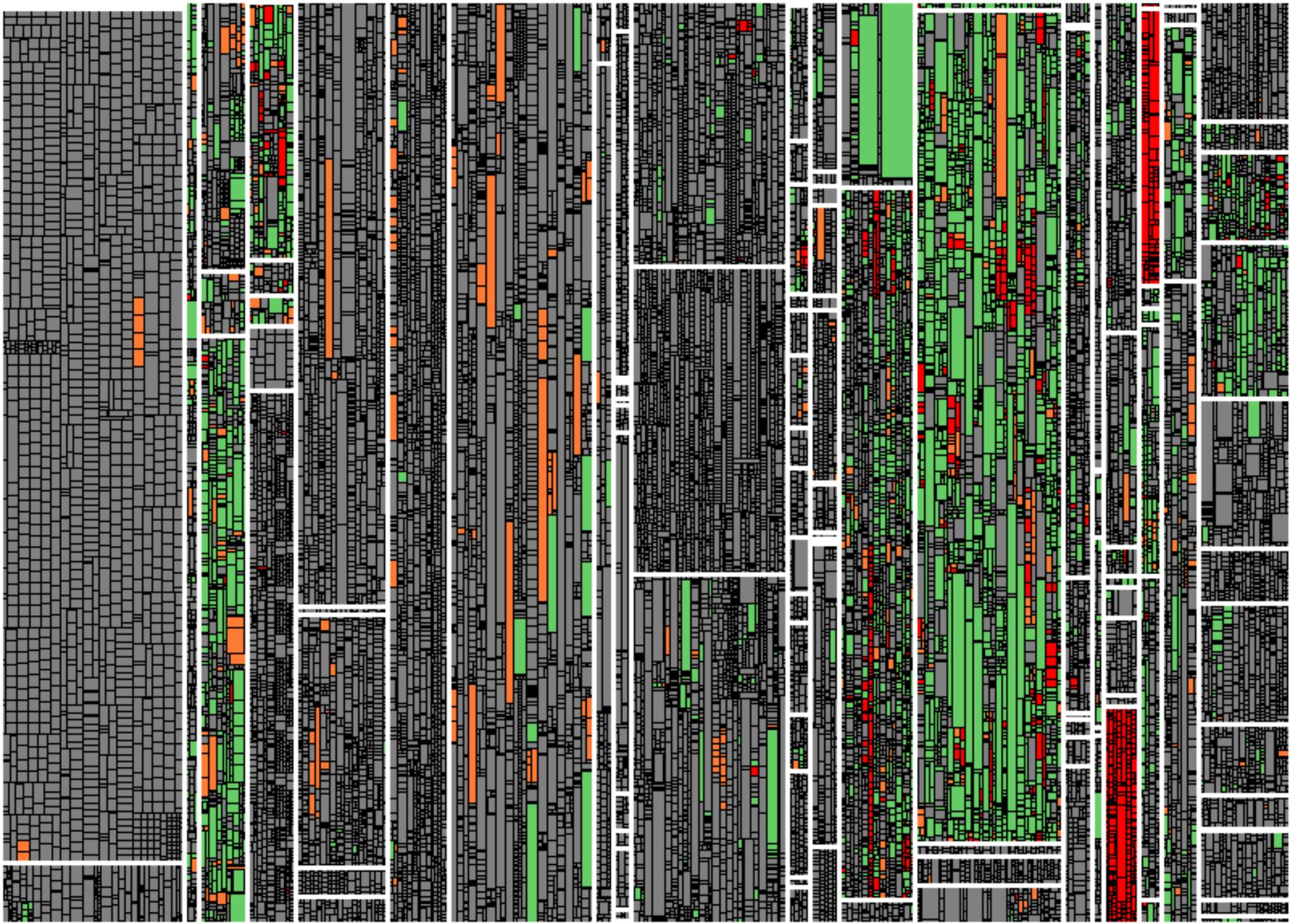


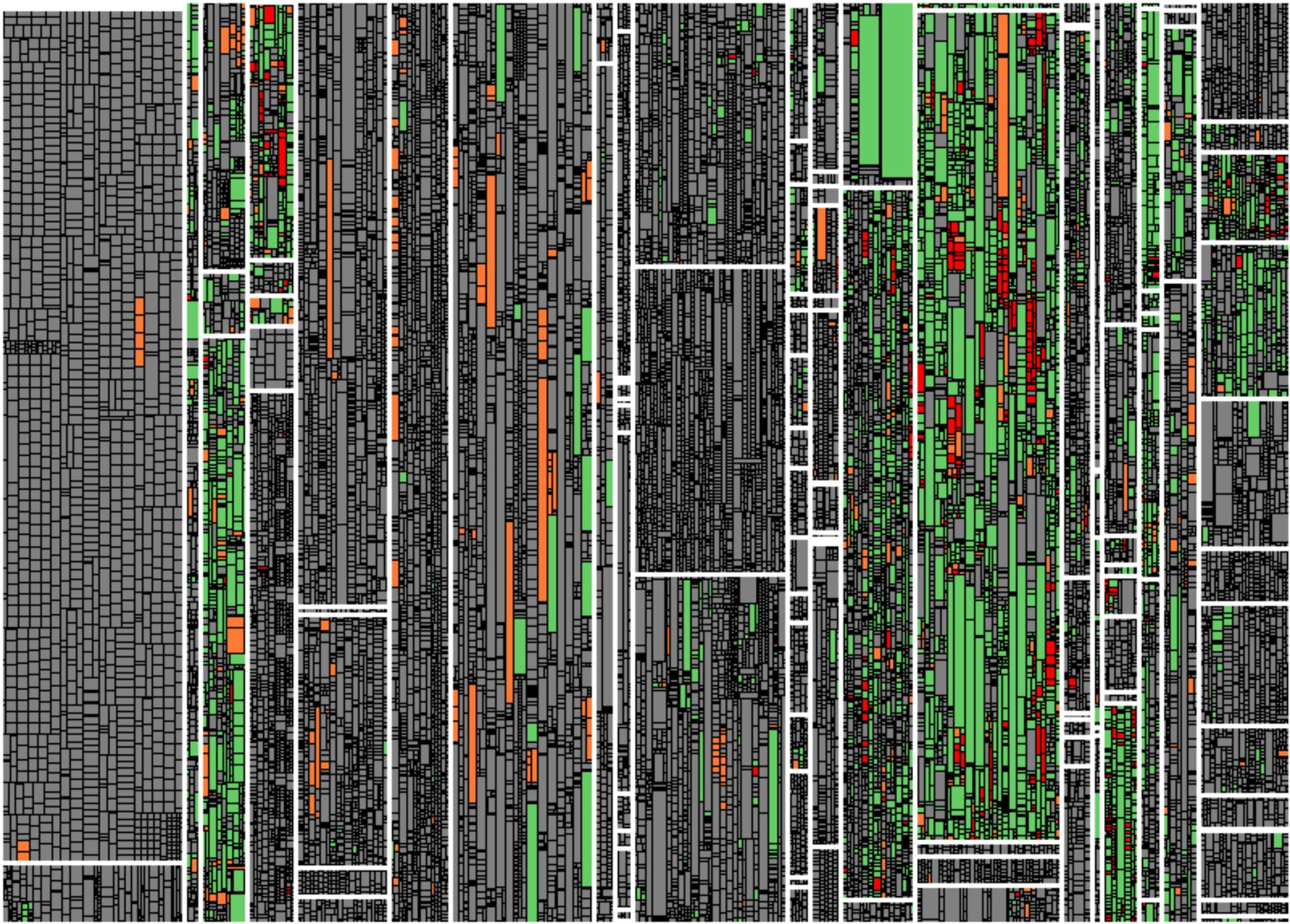


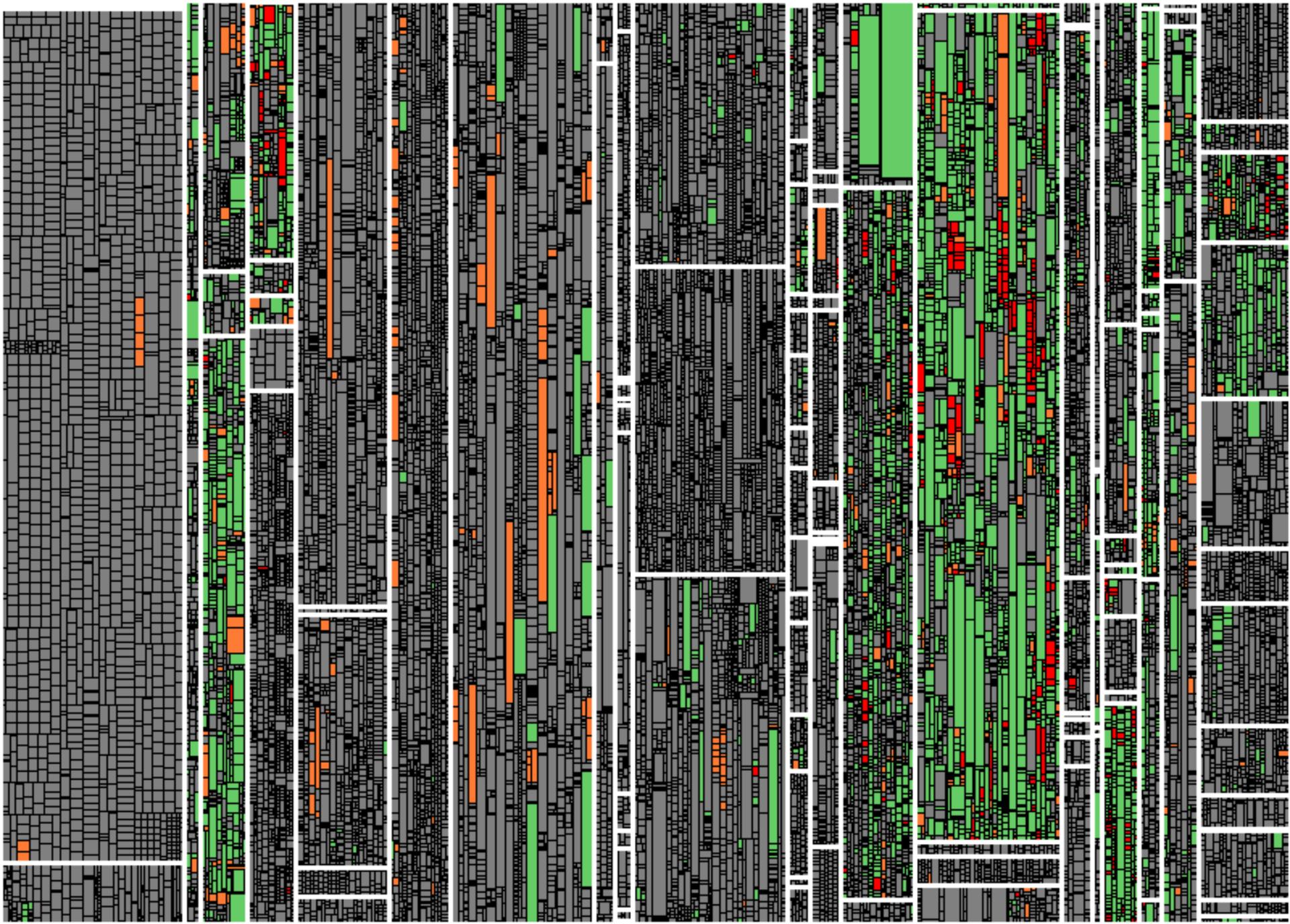


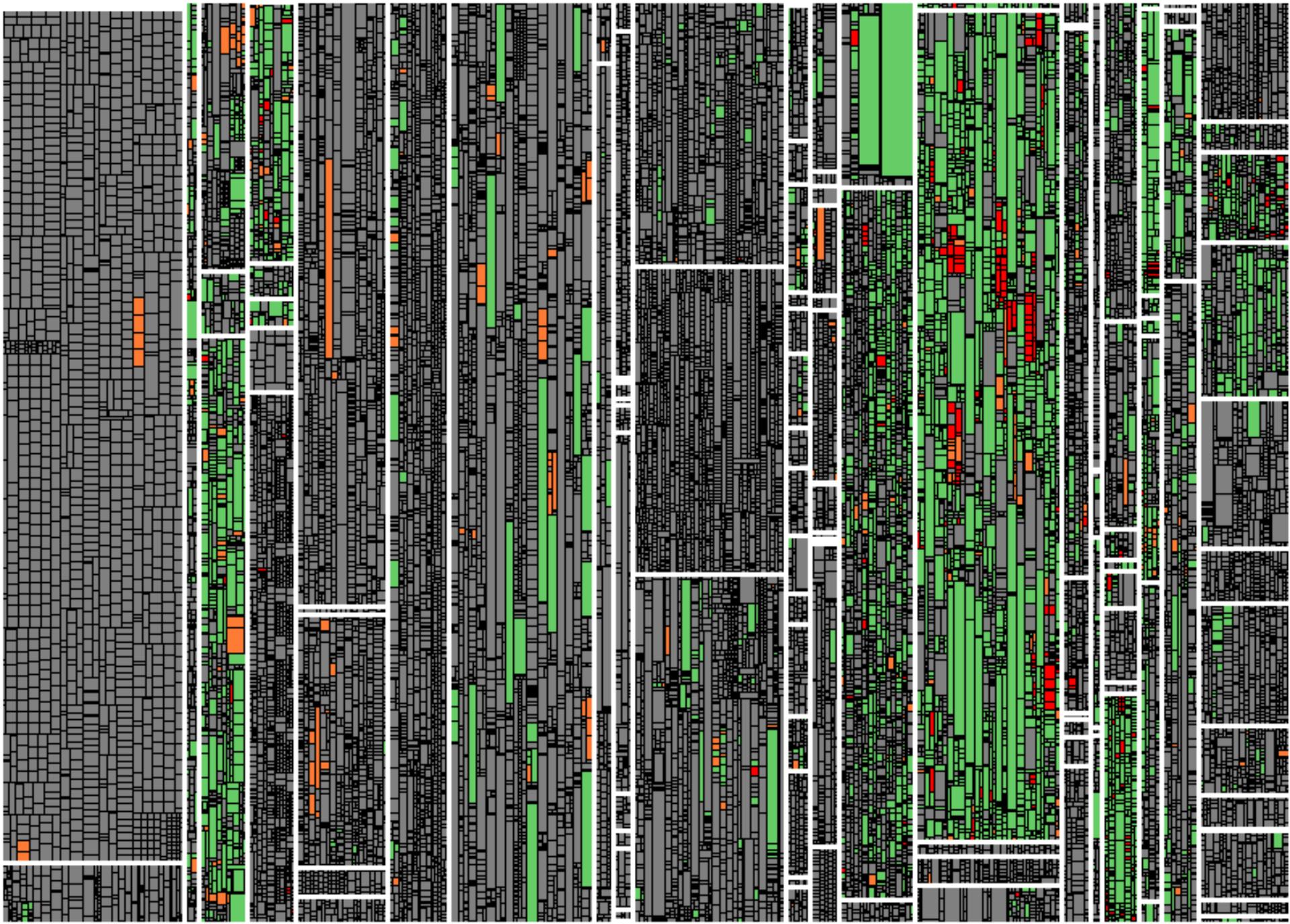


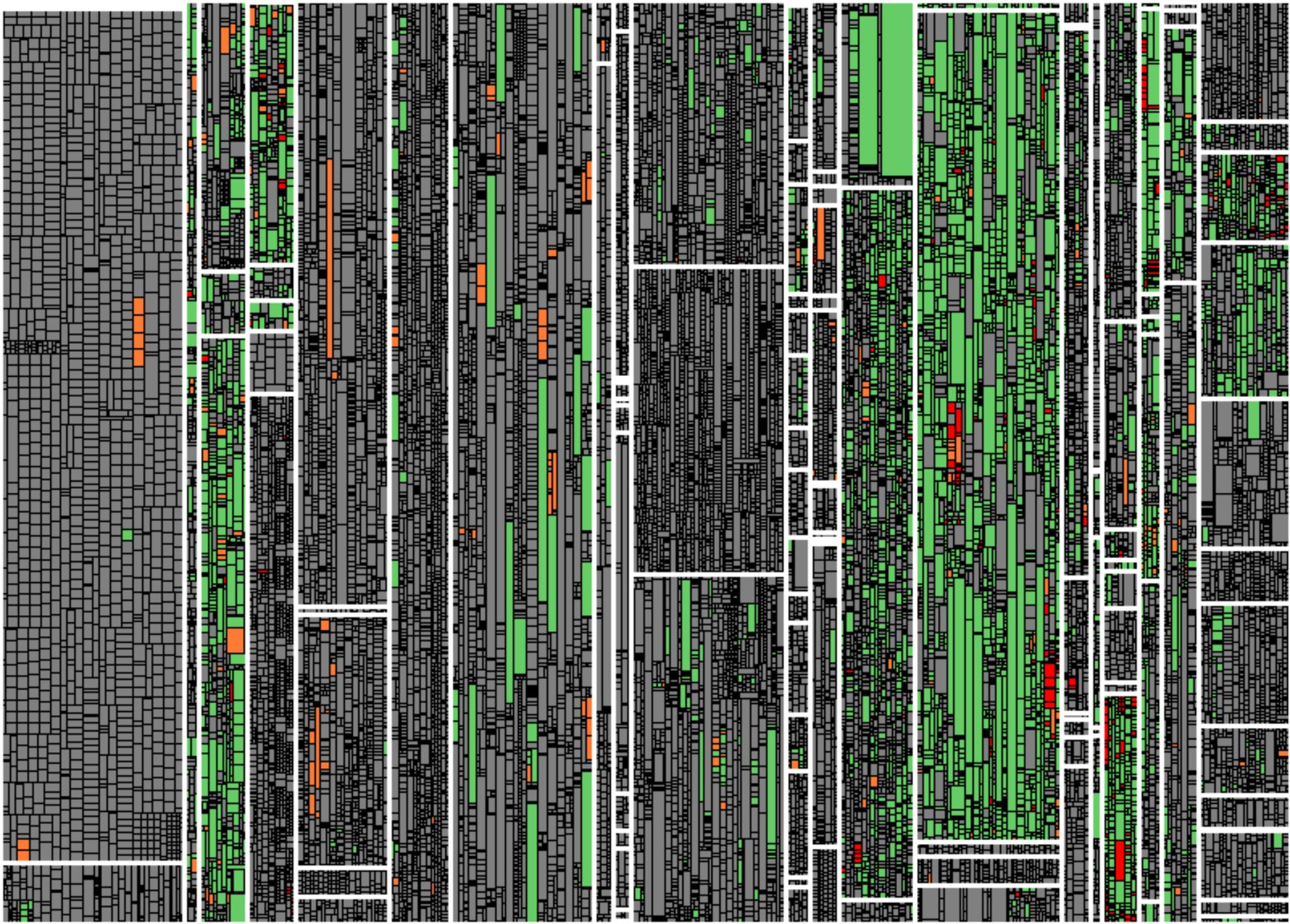












TGA im Iterationstest

- Arbeit in Iterationen in *Work Items* strukturiert.
(a.k.a. Change Requests, Issues, Tickets, ...).
- Test-Gap-Information liegt aktuell auf Ebene von Code vor, nicht auf Ebene von Work-Items.
- Zusammenhang Test Gaps ↔ Work Items unklar.

- Einige Teams wollen während des Iterationstests nur einzelne Work Items testen.
- Unklar, welche Test Gaps das betrifft.

⇒ Roadmap: Filtern von Test Gaps nach Work Items und Iterationen.

Bugzilla – Bug List

Home | New | Browse | Search |

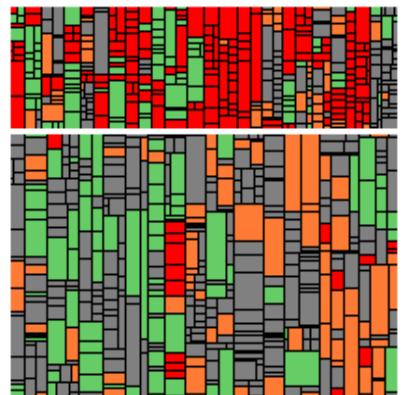
[Hide Search Description](#)

Status: UNCONFIRMED, NEW, ASSIGNED, REOPENED

83 bugs found.

| ID ▲ | Summary |
|----------------------|--|
| 3382 | Remove old filtering framework |
| 4608 | Improve progress monitoring |
| 3613 | Make MetricOverview more flexible |
| 3811 | Incorrect offset reported by tw... |

?



Lessons Learned

Für Hotfix-Tests und Release-Tests funktioniert die Betrachtung aller Änderungen seit dem letzten Release.

Für Iterationstests ist es notwendig, auf einzelne Änderungen filtern zu können.

Phasen der Einführung

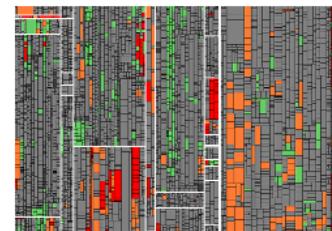
1. Mit den Projekten beginnen, die viel Interesse haben
2. Show-Cases für andere Projekte ableiten
3. Für alle Projekte einführen
 - Erhebung Messdaten in Testumgebungen integrieren
 - Einrichtung TGA-Dashboards sehr einfach machen

Kontinuierlich Aufwände und Fehlerdaten messen

Site Content

- Documents
- public
- TGA Backlog
- TGA dashboards
- TSA Backlog
- TSA dashboards
- TGA-TSA-Project

This is the public MOSS for Test Gap Analysis and Test Smell Analysis. It hosts documentation about method and tools and the links to all dashboards.



Test Gap Analysis

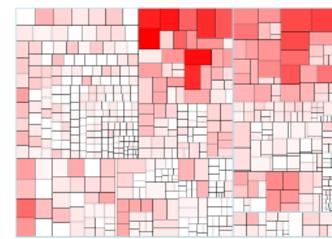
[Overview Presentation](#) gives a general introduction to the Test Gap method.

Links to all [available dashboards](#) are listed on a central page.

The [Usage Concept](#) describes how to work with Test Gap Analysis.

For any project / system a ramp-up and installation needs to be done. There are two check lists for necessary information - [.NET](#) / [SAP](#).

There is continuous improvement of TGA - see [product backlog](#). If you have ideas for enhancements please propose there.



IT Test Community



INNOVATION BLOG

FORUM

WIKIS

MEMBERS

REPORTING

▼ TGA / TSA user guide & best practices

- Test Gap Analysis

▼ Test Smell Analysis

- Core Concepts**

- TSA for Managers

- TSA for Test Analysts

Core Concepts

This section describes core concepts related to Test Smell analysis. In general, Test Smell analysis aims at helping projects to write better test cases by applying several heuristics. Some of these use natural language processing. By raising awareness about possible problems in test cases, teams are enabled to take conscious decisions about where improvements make sense.

What is Measured?

The analysis tries to find possible problems in test case descriptions using smell detection, i.e. searching for certain patterns that might be problematic during the execution or maintenance of test cases. The categories we currently look at are:

- *Vague sentences* that leave room for interpretation and may therefore not lead to repeatable test execution.
- *Conditional sentences* that introduce complexity into a single test step, where an additional test case may be more appropriate.
- *Long steps* that may be split up into separate steps, so that additional check points are available in-between.
- *Long sentences* that may be hard to understand by the tester.
- *Clones* that introduce additional maintenance effort should the cloned part need to be changed in the future.

The parameters for these analyses are shown in every dashboard. See the following tables for the current defaults.

Configurable Parameters

| Parameter Name | Description | Value |
|----------------|-------------|-------|
|----------------|-------------|-------|

Lesson Learned

Damit Test-Gap-Analyse langfristig eingesetzt wird, muss
Change Management betrieben werden.

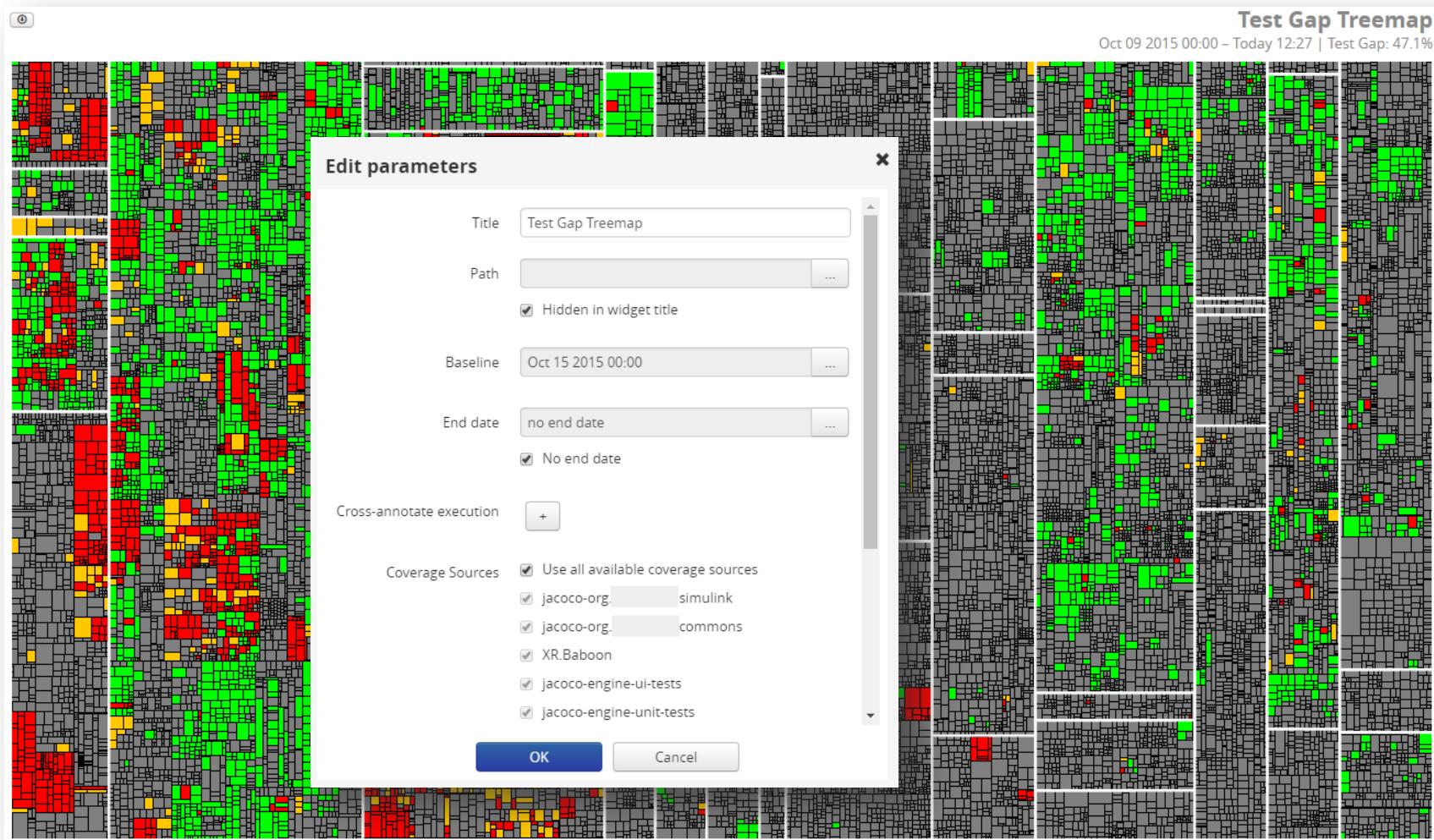
Fazit

Test-Gap-Analyse schafft **Transparenz**. Sie wird von Teams genutzt, um ungewollt ungetestete Änderungen zu vermeiden.

Jede Testart hat eigene Anforderungen. Test-Gap-Analyse ist am einfachsten bei **Hotfix- & Release-Tests** einsetzbar.

Damit Test-Gap-Analyse langfristig eingesetzt wird, muss **Change Management** betrieben werden.

Weiterentwicklung: Test-Gap-Analyse interaktiv



Software Quality Blog

Testing Changes in SAP BW Applications

Posted on 04/29/2015 by Dr. Andreas Göb

As my colleague Fabian explained a few weeks ago, a combination of change detection and execution logging can substantially increase transparency regarding which recent changes of a software system have actually been covered by the testing process. I will not repeat all the details of the Test Gap Analysis approach here, but instead just summarize the core idea: Untested new or changed code is often a sign of potential quality problems. Therefore it makes sense to use this information to prioritize those changed but untested areas.

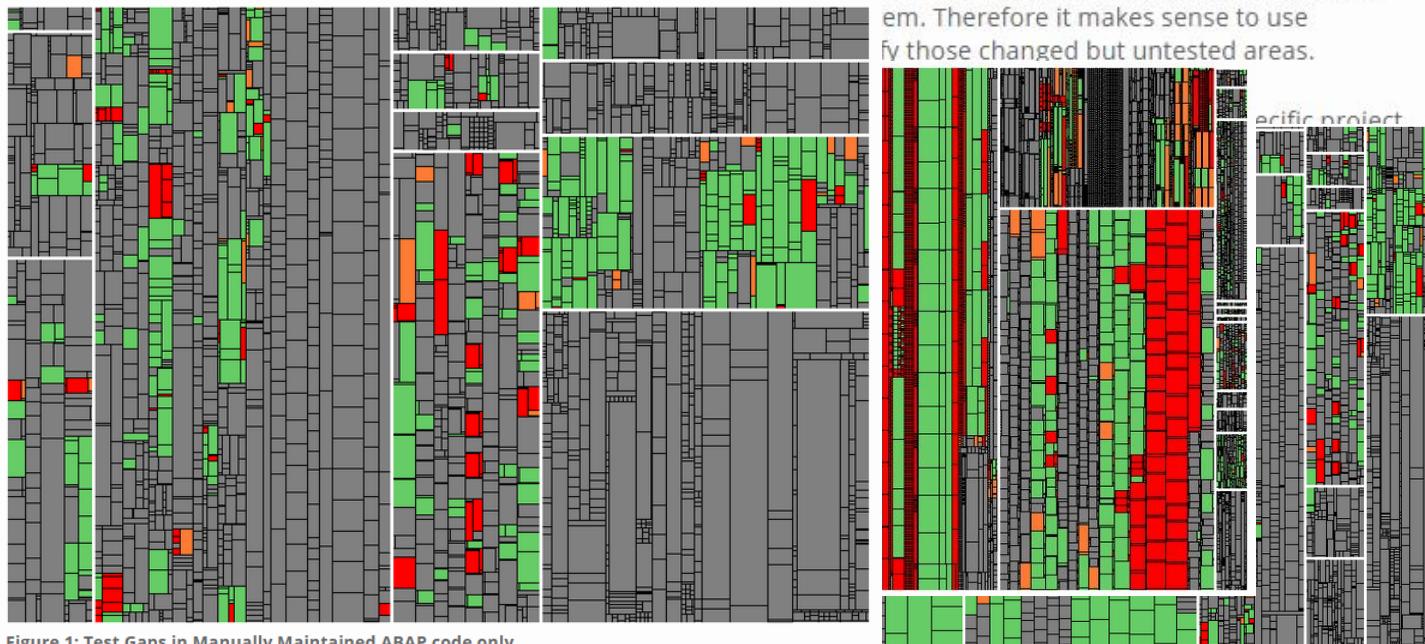


Figure 1: Test Gaps in Manually Maintained ABAP code only



Kontakt

Ich freue mich auf Diskussionen, auch im Anschluss!

Dr. Andreas Göb · goeb@cqse.eu · +49 176 101 552 25

 @a_goeb

www.cqse.eu/en/blog

CQSE GmbH
Lichtenbergstraße 8
85748 Garching bei München